

# Blakes

*Additional short breaks and holidays 2018*

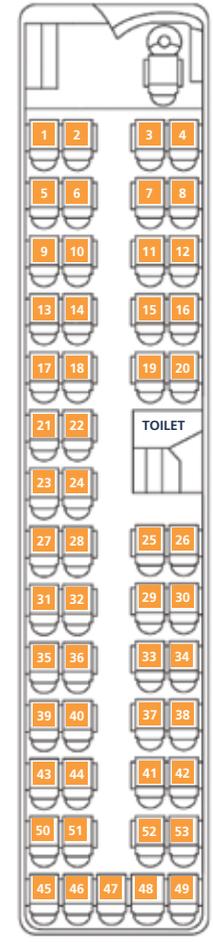


*Travel with Blakes... travel with friends*

## Departure points

- |  |  |   |
|--|--|---|
| <b>DEVON</b>   | <b>HONITON</b>   | <b>CARHAMPTON</b>   |
| <b>BIDEFORD</b><br>Kingsley Statue   | Lace Walk Bus Stop,<br>Outside Boots                     | The Bus Stop  |
| <b>BRAUNTON</b><br>Opposite George Hotel   | <b>OTTERY ST MARY</b><br>Outside Boots                   | <b>WASHFORD</b><br>Shepherds Corner   |
| <b>TORRINGTON (4 day<br/>tours and over)</b><br>Hatchmoor Lane<br>(by school car park) | <b>BRIXHAM</b><br>Bank Lane, Outside<br>Strand Bakery    | <b>WATCHET</b><br>The Cross   |
| <b>BARNSTAPLE</b><br>The Railway Station   | <b>PAIGNTON</b><br>Garfield Road                         | <b>WILLITON</b><br>Outside Gliddons   |
| <b>SOUTH MOLTON</b><br>The Square  | <b>PRESTON</b><br>Bus Shelter                            | <b>BRIDGWATER</b><br>Bridgwater Services,<br>Jct 24 M5                                |
| <b>KNOWSTONE</b><br>Picnic Area  | <b>TORQUAY</b><br>Lymington Road<br>Coach Station        | <b>BURNHAM-ON-SEA</b><br>Ben Travers Way, Tesco<br>(main entrance)                    |
| <b>TIVERTON</b><br>The Bus Station   | <b>KINGSKERSWELL</b><br>Jurys Corner<br>Bus Stop         | <b>WESTON-SUPER-MARE</b><br>Bus Stop behind<br>Parish Pump Pub                        |
| <b>JUNCTION 27 M5</b><br>Shell Garage &<br>Costa Coffee                                | <b>NEWTON ABBOT</b><br>The Railway Station               | <b>BRISTOL</b> Gordano<br>Services Jct 19 M5<br>(Northbound<br>tours only)            |
| <b>SIDFORD</b><br>Green Close Bus Stop   | <b>SOMERSET</b>  | <i>Departure points now<br/>include the following for<br/>tours of 4 days or more</i> |
| <b>SIDMOUTH</b><br>The Triangle  | <b>WELLINGTON</b><br>The High Street<br>Bus Stop         | <b>DEVON</b>  |
| <b>NEWTON POPPLEFORD</b><br>St Luke's Church   | <b>TAUNTON</b><br>Castle Green & BP<br>Garage, Jct 25 M5 | <b>PLYMOUTH</b><br>Exeter Street<br>Bus Stops   |
| <b>EAST BUDLEIGH</b><br>The Rolle Arms   | <b>MINEHEAD</b><br>Outside Bastins,<br>The Parade        | <b>PLYMPTON</b><br>Ridgway Bus Stop,<br>near Co-Op                                    |
| <b>BUDLEIGH SALTERTON</b><br>Public Hall   | <b>ALCOMBE</b><br>The Bus Shelter,<br>Silvermead         | <b>IVYBRIDGE</b><br>Bus Stop beside Town<br>Hall & BP Garage                          |
| <b>EXMOUTH</b><br>Opposite Savoy Cinema  | <b>DUNSTER</b><br>Steep Layby                            | <b>TOTNES</b><br>Bus Lay by Opposite<br>Royal Seven Stars Hotel                       |
| <b>EXETER</b><br>Moto Services,<br>Jct 30 M5   |  |   |

COACH SEATING PLAN



**FEEDER SERVICE**

Feeder services are operated for clients electing to join their holiday at some of the departure points listed above. Clients should note that they may be picked up by coach, minibus or taxi and conveyed to join the main tour coach. On return, clients will only be set down at the point they elected as their departure point.

**DEPARTURE TIMES**

Departure times for some tours will be advised when holiday deposit is paid.

**BOOKING DIRECT**



**ADDRESS:** Blakes Coaches Ltd, East Anstey, Tiverton, Devon EX16 9JJ

**OFFICE HOURS:** Monday-Friday 8.30am – 5.30pm  
Saturday 8.30am – 12.00pm

**Tel: 01398 341160**

Saturday 14th – Sunday 15th April



**TORVILL & DEAN'S DANCING ON ICE LIVE TOUR**

The legendary Jayne Torvill & Christopher Dean are back with their sensational "Dancing On Ice" UK tour with beautifully choreographed routines and breathtaking stunts all performed by a host of celebrities and professional skaters from the new Dancing On Ice TV series.

**TOUR PRICE**  
**£139**  
2 DAYS

**YOUR HOTEL** Ramada Solihull Hotel, Solihull  
A 3\* traditional hotel with modern comforts. Each en-suite bedroom is furnished with TV, telephone, hairdryer, Wi-Fi access and tea & coffee making facilities. The restaurant offers a delicious traditional menu and hearty English breakfast, and a cosy bar.

**ITINERARY**

**SATURDAY** We leave the West Country, stopping for lunch on route, to the Arena Birmingham for the afternoon performance of Dancing On Ice. Jayne Torvill & Christopher Dean head the judging panel, as a whole host of celebrities and professional skaters take to the ice with their most memorable routines and acrobatic stunts in this incredible live show. We later make our way to our hotel, in time for dinner and an evening at leisure.

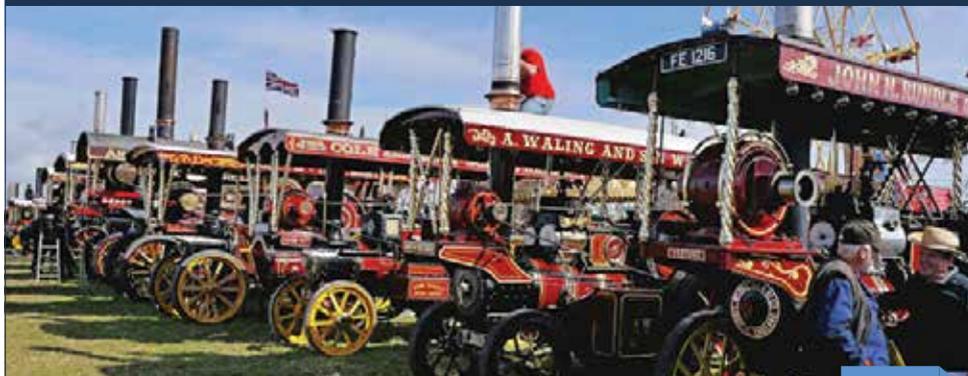
**SUNDAY** After a leisurely breakfast, we travel to the charming county town of Warwick, famous for its majestic castle, half-timber framed buildings and historic streets, crammed with gift shops. With plenty of time to explore the town, browse the shops and enjoy lunch, we later continue our journey home to the West Country.

**PRICE INCLUDES:**

- 1 Night Dinner, Bed & Breakfast
- Ticket to "Dancing on Ice UK Tour Live"
- All coach travel

**SUPPLEMENTS:**  
Single supplement £20.00  
Travel insurance £12.00

Saturday 25th – Sunday 26th August



**GREAT DORSET STEAM FAIR WEEKEND  
50th ANNIVERSARY**

The Great Dorset Steam Fair celebrates its 50th anniversary this year, and is proud to represent the world's largest heritage and cultural event showcasing Great Britain's national industrial, agricultural and leisure history in the beautiful Dorset countryside.

**YOUR HOTEL Crown Hotel, Weymouth**

A characterful hotel overlooking the historic fishing harbour and close to the town centre. Each en-suite bedroom is comfortably furnished with TV, telephone and tea & coffee making facilities. There is a lift serving all floors.

**ITINERARY**

**SATURDAY** We leave our home area, with a comfort stop on route, and make our way to the Great Dorset Steam Fair. For the steam enthusiast, there are many attractions including steam tractors, threshing machines and miniature steam engines. There are many rural attractions such as heavy horse displays, bygone times and crafts. With entertainment all day, arena events, vintage cars, trade stalls, food & drink, and the largest travelling old-time fairground, there

is plenty to keep all ages amused. We later make our way to our hotel for dinner, after which you may like to walk to the quay where there is a lively music festival with outside bars and food until late.  
**SUNDAY** After a leisurely breakfast we return to the Great Dorset Steam Fair for a second day to enjoy more of its attractions, entertainment and events. We leave Dorset late afternoon and make our journey back to our home area.

**PRICE INCLUDES:**

- 1 Night Dinner, Bed & Breakfast
- 2 day entrance to The Great Dorset Steam Fair
- All coach travel

**SUPPLEMENTS:**

No single supplement (max 9)  
Travel insurance £12.00

TOUR PRICE

£129

2 DAYS

Saturday 15th – Sunday 16th September



**LONGLEAT "SKY SAFARI" HOT AIR BALLOON FESTIVAL**

Longleat is hosting the largest hot air balloon festival in Europe with dozens of wonderfully coloured balloons making a series spectacular mass launches and a magical night glow finale.

**YOUR HOTEL Devon Towers Hotel, Bournemouth**

A traditional 3\* hotel located on Bournemouth's West Cliff, a short walk from the seafront, shops and pier. All en-suite bedrooms are well equipped with TV, hairdryer and tea & coffee making facilities. There is a lift to all floors, and a lounge and bar.

**ITINERARY**

**SATURDAY** We leave our home area and make our way, with a comfort stop on route, to Longleat Safari Park. We begin our visit with a coach tour of the safari park. You then have the remainder of the day to enjoy Longleat's many attractions including the Elizabethan stately house, formal gardens, penguin island, jungle kingdom with its cheeky meerkats, monkey temple, family farmyard and many more. There is a

tethered launch of hot air balloons this afternoon, with a mass launch at 5.30pm, followed by a spectacular night glow at 8.00pm. With numerous cafes and food outlets to enjoy lunch and an evening meal, we leave Longleat after the night glow, and make our way to our hotel in Bournemouth.  
**SUNDAY** After a leisurely breakfast, you will have plenty of time to spend in Bournemouth, leaving mid-afternoon to complete our journey back home.

**PRICE INCLUDES:**

- 1 Night Bed & Breakfast
- Entry to Longleat Safari Park & "Sky Safari" Hot Air Balloon Festival
- All coach travel

**SUPPLEMENTS:**

Single supplement £10.00  
Travel insurance £12.00

TOUR PRICE

£99

2 DAYS

Monday 15th – Friday 19th October



### BLACKPOOL ILLUMINATIONS & THE LAKE DISTRICT

Blackpool needs very little introduction! The famous Tower, Pleasure Beach, trams, sand and shops are amongst some of its popular attractions.

**YOUR HOTEL** Prince of Wales Hotel, Southport

A 3\* traditional hotel. All en-suite bedrooms have TV, hairdryer and tea & coffee facilities. There is a lift to all floors. Entertainment is provided on some evenings.

TOUR PRICE

£199

5 DAYS

#### ITINERARY

**MONDAY** We leave our home area, stopping for coffee and lunch on route. We arrive at our hotel with time to settle in before dinner.

**TUESDAY** You have the whole day to spend at leisure in Southport, with its bustling town centre, tranquil parklands and stunning Lancashire coastline.

**WEDNESDAY** We enjoy a day in Blackpool with its many attractions including the Tower complex, Pleasure

Beach, Waxworks and piers. After an early dinner at a restaurant of your choice, we make a coach tour of the Blackpool Illuminations.

**THURSDAY** Join us today for a day exploring the beautiful Lake District, including visits to delightful Windermere and Kendall.

**FRIDAY** After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

#### PRICE INCLUDES:

- 3 Nights Dinner, Bed & Breakfast
- 1 Night Bed & Breakfast
- Evening tour of Blackpool Illuminations
- All coach travel

#### SUPPLEMENTS:

No single supplement for 1st 3 singles  
£60 for subsequent singles  
Travel insurance £19.00

Saturday 20th – Friday 26th October



### IRELAND...KILLARNEY & THE RING OF KERRY

Ireland's beauty is legendary, from lush green pastures to deep blue lakes and Rolling hill landscapes. The Kingdom of Kerry is renowned for its natural magnificence, rugged coastline and dramatic mountain views.

**YOUR HOTEL** Killarney Towers Hotel, Killarney

A superb 4\* hotel in the heart of Killarney. All en-suite rooms have TV, wifi, hairdryer and tea & coffee making facilities. There is a lift to all floors. Leisure facilities include an indoor pool and traditional Irish entertainment most evenings.

TOUR PRICE

£485

7 DAYS

#### ITINERARY

**SATURDAY** We make our way to Pembroke, for the afternoon ferry crossing to Rosslare, and on to our overnight hotel in Wexford for dinner.

**SUNDAY** We continue our journey, with comfort and lunch stops on route, to our hotel in Killarney for dinner & our first evening of traditional Irish entertainment.

#### MONDAY – WEDNESDAY

- We enjoy a full day's scenic tour of the spectacular Ring of Kerry

- A whole day in Killarney to explore this enchanting town
- A coach tour around the Dingle Peninsula with breathtaking coastal views.

**THURSDAY** We leave Killarney, and travel to Wexford to our overnight hotel.

**FRIDAY** We travel to Rosslare, for a return ferry crossing to Pembroke, and continue our journey back to the West Country, arriving early evening.

#### PRICE INCLUDES:

- 6 Nights Dinner, Bed & Breakfast
- Ferry crossings
- All coach travel

#### SUPPLEMENTS:

Single supplement £120.00  
Travel insurance £33.00

(For full itinerary please see our 2018 brochure page 53)

Monday 29th October – Friday 2nd November



**YORK, WHITBY & SCARBOROUGH**

Join us for a delightful tour of Yorkshire's iconic city and popular coastal resorts.

**YOUR HOTEL** Cumberland Hotel, Scarborough

A traditional 3\* hotel very well situated on the South Cliff, close to the beach and Town centre. All en-suite rooms have TV, hairdryer and tea & coffee facilities. A lift serves most floors. A lounge bar offers a cosy area to relax.

TOUR PRICE

£189

5 DAYS

**ITINERARY**

**MONDAY** We leave our home area, stopping for coffee and lunch on route. We arrive at our hotel with time to settle in before dinner.

**TUESDAY** Today we enjoy a full day in the city of York, known for its iconic Minster, quaint cobbled streets and historic Shambles, and Railway Museum.

**WEDNESDAY** Today you have the option to take a train ride on the North Yorkshire Moors Railway, for a scenic journey across the moor to

Grosmont. We continue to Whitby, a picturesque fishing village famous for its fish and chips!

**THURSDAY** The whole day is free to explore Scarborough, a bustling seaside resort with two bays, castle ruins and promenade perfect for an afternoon stroll.

**FRIDAY** After breakfast, we begin our journey home, with comfort and lunch stops on route, arriving in the West Country early evening.

**PRICE INCLUDES:**

- 4 Nights Dinner, Bed & Breakfast
- All coach travel

**SUPPLEMENTS:**

- Single supplement £30.00
- Ticket for North Yorkshire Moors Railway £12.00
- Travel insurance £19.00

Monday 29th October – Friday 2nd November



**BLACKPOOL ILLUMINATIONS & THE LAKE DISTRICT**

Blackpool needs very little introduction! The famous Tower, Pleasure Beach, trams, sand and shops are amongst some of its popular attractions.

**YOUR HOTEL** Norbreck Castle Hotel, Blackpool

Ideally situated along the seafront. All en-suite bedrooms have TV, hairdryer and tea & coffee facilities, with a lift to all floors. There is also an indoor swimming pool, jacuzzi, sauna, gym and entertainment is provided each evening.

TOUR PRICE

£189

5 DAYS

**ITINERARY**

**MONDAY** We leave our home area, stopping for coffee and lunch on route. We arrive at our hotel with time to settle in before dinner.

**TUESDAY** This morning we travel to Southport, with its bustling town centre, tranquil parklands, promenade and pier. After lunch we return to Blackpool.

**WEDNESDAY** After a leisurely breakfast, we travel to the beautiful Lake District, including visits to

delightful Windermere and Kendall.

**THURSDAY** We enjoy a day in Blackpool with its many attractions including the Tower complex, Pleasure Beach, Waxworks and piers. After dinner, join us for a full coach tour of the famous Blackpool Illuminations.

**FRIDAY** After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

**PRICE INCLUDES:**

- 4 Nights Dinner, Bed & Breakfast
- Evening tour of Blackpool Illuminations
- All coach travel

**SUPPLEMENTS:**

- No single supplement for 1st 3 singles
- £60.00 for subsequent singles
- Travel insurance £19.00

Monday 5th – Friday 9th November



### THE KENT COAST & BRUGES

Kent's Coast has long been host to some of Britain's favourite seaside resorts. Bruges is one of Belgium's most picturesque towns full of enchanting historical charm.

**YOUR HOTEL** Grand Burstin Hotel, Folkestone

Overlooking Folkestone harbour, the Grand Burstin is one of the UK's great entertainment hotels. All rooms are en-suite with TV and tea & coffee facilities. There is a leisure suite with indoor pool and sauna available at a nominal charge. Each evening you will be entertained with glitz, glamour and cabaret shows.

TOUR PRICE

£179

5 DAYS

#### ITINERARY

**MONDAY** We make our way to Folkestone, with stops for coffee and lunch.

**TUESDAY** Join us as we visit the city of Canterbury with its stunning cathedral and home to the Canterbury Tales attraction. We return to our hotel via Dover's coast, including Samphire Hoe and the Battle of Britain Memorial visitor centre.

**WEDNESDAY** A full day's excursion to Bruges, via Eurotunnel. This pretty

town is crammed full of picturesque canals, cobbled streets, famous for lace & chocolate!

**THURSDAY** We visit the delightful town of Rochester, made famous by Charles Dickens' novels. We return to our hotel via the Kent coast.

**FRIDAY** After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

#### PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Day trip to Bruges via Eurotunnel
- All coach travel

#### SUPPLEMENTS:

No single supplement for 1st 3 singles  
 £60.00 for subsequent singles  
 Travel insurance £19.00

Thursday 29th – Friday 30th November



### ROYAL MARINES BAND CHRISTMAS SPECTACULAR CONCERT – BOURNEMOUTH PAVILION THEATRE

Join us for a military musical spectacular with festive music, military marches, big band hits and popular show stopping themes, featuring the world renowned Corps of Drums.

**YOUR HOTEL** Suncliff Hotel, Bournemouth

A modern 3\* hotel overlooking Bournemouth's Bay. All rooms are en-suite with TV, telephone, hairdryer and tea & coffee facilities, with a lift to all floors.

TOUR PRICE

£99

2 DAYS

#### ITINERARY

**THURSDAY** We leave our home area, and make our way to Dorchester for lunch, before continuing to our hotel, with time to settle in and enjoy an early dinner. We later make the short journey to Bournemouth Pavilion Theatre for a spectacular evening concert with festive themed music performed by the world famous Royal Marines Band. Together with military

marches, solo performers and big band Christmas hits, the evening is guaranteed to get your feet and toes tapping!

**FRIDAY** After breakfast we travel to Poole, with time to browse the indoor shopping centre and enjoy a warming lunch. We continue our journey back to the West Country, arriving early evening.

#### PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Ticket for Royal Marine Band Christmas Spectacular Concert
- All coach travel

#### SUPPLEMENTS:

No single supplement (Max 5)  
 Travel insurance £12.00

Saturday 1st – Sunday 2nd December



### LONGLEAT'S FESTIVAL OF LIGHT & WINCHESTER CHRISMAS MARKET

Get into the swing of the festive season with a trip to Longleat. Grab your woolly hat and marvel at the amazing winter Chinese lantern festival of light.

**YOUR HOTEL** **Holiday Inn, Eastleigh**

A modern 3\* hotel. All rooms are en-suite with TV, hairdryer, Wi-Fi access and tea & coffee making facilities. A lift serves all floors. There is also an indoor pool.

TOUR PRICE

£99

2 DAYS

**ITINERARY**

**SATURDAY** We leave our home area, with a comfort stop, and make our way to Longleat where we begin our visit with a coach tour of the safari park. You then have the remainder of the day to explore the many attractions. You may like to visit the historic house, transformed for Christmas or walk through Jungle Kingdom with cheeky meerkats, penguin island or monkey temple. As the day draws in, the spectacular Chinese lantern displays around the grounds come alive with dazzling colours for a magical winter light

festival. We later make the journey to our hotel, arriving in time for dinner.  
**SUNDAY** After breakfast we make our way to Winchester for its annual Christmas Market, held in the ground of the cathedral, inspired by German Christmas Markets Pretty wooden chalets display an abundance of wonderful Christmas gifts, decorations, hand crafted stocking filler and tasty sweet treats. Enjoy a warm lunch in one of the city's numerous cosy cafes, before we complete our journey back to the West Country, arriving home early evening.

**PRICE INCLUDES:**

- 1 Night Dinner, Bed & Breakfast
- Entry to Longleat Safari Park & Festival of Light
- All coach travel

**SUPPLEMENTS:**

Single supplement £16.00  
 Travel insurance £12.00

Saturday 1st – Sunday 2nd December



### CHRISTMAS SHOPPING WEEKEND IN CALAIS

Join us for an opportunity to enjoy a weekend of stocking up on food, drink and last-minute gifts before the hustle and bustle of Christmas!

**YOUR HOTEL** **Ibis Hotel, Calais**

A contemporary hotel near Cité Europe. All rooms are en-suite with TV, telephone and WiFi access. The restaurant offers a generous buffet breakfast.

TOUR PRICE

£99

2 DAYS

**ITINERARY**

**SATURDAY** After an early departure, we travel to Folkestone, with a comfort stop on route, to board the Eurotunnel train for a 40-minute crossing to Calais. You'll then have the remainder of the day free to spend in Cité Europe – a vast shopping mall with around 150 shops, full of Christmas gift ideas and inspiration. There are numerous cafes and restaurants in which to enjoy lunch and

evening meal.  
**SUNDAY** We leave our hotel after a leisurely breakfast and return to Cité Europe, allowing you the morning to complete your Christmas shopping. Early afternoon we re-join the coach for the return Eurotunnel crossing back to Folkestone, before completing our homeward journey, reaching the West Country mid-evening.

**PRICE INCLUDES:**

- 1 Night Bed & Breakfast
- Return Eurotunnel crossings
- All coach travel

**SUPPLEMENTS:**

Single supplement £22.00  
 Travel insurance £17.00

Wednesday 5th – Thursday 6th December



### CHRISTMAS AT KEW

The stunning gardens at Kew are illuminated for the festive season, with a one mile pathway that meanders through the world famous botanic gardens in a magical after-dark experience with colourful seasonal cheer.

**YOUR HOTEL** **Holiday Inn, Heathrow**

A 4\* modern hotel with stylish comfort. All en-suite rooms are equipped with TV, Wi-Fi access and tea & coffee facilities. The restaurant serves a delicious evening menu and buffet breakfast, and there is a comfortable lounge-bar area to relax.

TOUR PRICE

£139

2 DAYS

**ITINERARY**

**WEDNESDAY** We leave the West Country, with a comfort stop on route, and make our way to Royal Windsor, with time to explore this delightful town full of so much history. You may like to visit Windsor Castle, take a sight-seeing bus tour around Windsor & Eton, or enjoy a scenic boat tour along the Thames. We later make our way to Kew Gardens for an early evening illuminated trail. Wander beneath unique tree canopies drenched in festive light, gaze into the glowing waterside reflections as clusters of

fountains dance in an explosion of colour. We re-join the coach and make our way to our hotel, in time for dinner.

**THURSDAY** After a leisurely breakfast, we begin our homeward journey, stopping in the delightful city of Winchester for the Christmas Market, with pretty, wooden chalets filled with Christmas gift ideas and inspiration for stocking fillers, decorations, sweet treats and hot mulled wine. We later continue our journey home, arriving early-evening.

**PRICE INCLUDES:**

- 1 Night Dinner, Bed & Breakfast
- Admission to Kew Botanical Garden Seasonal Illuminations
- All coach travel

**SUPPLEMENTS:**

Single supplement £30.00  
Travel insurance £12.00

Friday 7th – Saturday 8th December



### LAND AHOY!

A fantastic opportunity to step aboard the stunning Magellan Cruise Ship (without setting sail) to experience an evening of delicious cuisine, stylish cabaret entertainment and overnight stay on board.

**YOUR HOTEL** **Magellan Cruise Ship, London Tilbury Docklands**

A beautifully stylish modern cruise ship with wide corridors, elegant stairways and expansive deck areas, and well-appointed lounges. The stylish dining room serves delicious cuisine and tiered show lounge offers excellent viewing opportunities. The modern en-suite cabins are well equipped with TV, hairdryer and safe.

TOUR PRICE

£145

2 DAYS

**ITINERARY**

**FRIDAY** We leave the West Country and travel towards London, for a late-afternoon embarkation on the flagship Magellan. This evening we are served in style, a delicious five course evening meal complete with wine, followed by an evening of stylish cabaret entertainment, before retiring to a comfortable

on-board cabin for a relaxing night's sleep.

**SATURDAY** We wake to a sumptuous breakfast served in one of the main dining rooms, before an early disembarkation and head into central London for Christmas shopping. We leave London mid-afternoon, to make the journey home to the West Country.

**PRICE INCLUDES:**

- 1 Night 5 Course Dinner, Bed & Breakfast (on-board)
- Evening Cabaret Entertainment
- All coach travel

**SUPPLEMENTS:**

Single supplement £10.00  
Ocean View Outside Cabin (exc singles) £10.00  
Travel insurance £12.00

Please note that photographic ID will be required on boarding

Friday 14th – Saturday 15th December



### HARRY POTTER STUDIO TOUR "HOGWARTS IN THE SNOW"

A must-do tour for any Harry Potter fan! Go behind the scenes as you walk through Hogwarts's magical doors and experience a treasure trove of iconic props, costumes and film sets. Hogwarts is transformed into a magical winter world!

**YOUR HOTEL** **Holiday Inn, Heathrow**

A 4\* modern hotel with stylish comfort. All en-suite rooms are equipped with TV, Wi-Fi access and tea & coffee facilities. There is also a comfortable lounge-bar.

TOUR  
PRICE  
ADULT

£145

CHILD

£135

2 DAYS

#### ITINERARY

**FRIDAY** We leave our home area and make our way, with a comfort stop on route, to the Warner Bros Harry Potter Studio Tour. On arrival you will watch a short video presentation before exploring all the film sets including the Great Hall, Gryffindor Common Room and the famous Platform 9 ¾ to name but a few iconic scenes. Hogwarts receives a special festive makeover with a magical winter wonderland feel, with grand Christmas trees lining the Great Hall and blankets of snow over the castle model. Discover how the production

team created special effects, make-up artists tricks, costume department challenges, and have your photograph taken riding a broomstick! There is an on-site café and gift shop. We later make our way to our hotel, arriving in time for dinner.

**SATURDAY** After a leisurely breakfast, we make our way into central London with time to enjoy some last-minute Christmas shopping, or sightseeing. We depart London mid-afternoon and make our homeward journey, with comfort stop, arriving back in the West Country early-mid evening.

#### PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Admission to Warner Bros Studio Tour ("The Making of Harry Potter")
- All coach travel

#### SUPPLEMENTS:

Single supplement £25.00  
Travel insurance £12.00

Saturday 15th – Sunday 16th December



### CHRISTMAS AT WINDSOR CASTLE & OXFORD CHRISTMAS MARKET

Windsor Castle, one of the Queen's favourite residences, is exquisitely Dressed for Christmas. The State Apartments are adorned with beautiful decorations and a majestic Christmas fir tree stands tall in St George's Hall.

**YOUR HOTEL** **Holiday Inn, Heathrow**

A 4\* modern hotel with stylish comfort. All en-suite rooms are equipped with TV, Wi-Fi access and tea & coffee facilities. There is also a comfortable lounge-bar.

TOUR  
PRICE

£125

2 DAYS

#### ITINERARY

**SATURDAY** We leave our home area and make our way, with a comfort stop on route, to Oxford for the annual Christmas Market. The majestic University city is brought to life with all the seasonal cheer this time of year brings, with wooden chalets lining historic Broad Street, filled with unusual gifts, stocking filler ideas, colourful decorations and enticing aromas of cinnamon and mulled wine! We later make our way to our hotel, arriving with time to settle in before dinner.

**SUNDAY** This morning we travel to

Windsor to visit the iconic Castle, the world's oldest and largest inhabited castle. Wander through the State Apartments to admire the glittering decorations, swathes of garlands lining the grand staircase, trees and twinkling lights, and the 20ft fir tree from Windsor's Great Park, forms the regal centre piece of the castle's festive display in St George's Hall. St George's Chapel is open to visitors, but only those wishing to attend the Sunday service. We leave London mid-afternoon, to make the journey home to the West Country.

#### PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Admission to Windsor Castle & State Rooms at Christmas
- All coach travel

#### SUPPLEMENTS:

Single supplement £25.00  
Travel insurance £12.00

Saturday 15th – Sunday 16th December



### CAROLS BY CANDLELIGHT

A sublime concert of carols and seasonal classics, staged in full 18th century costume in an evocative candle-lit setting at the Westminster Central Hall.

**YOUR HOTEL** **Holiday Inn London Kensington Forum, Kensington**

A contemporary 4\* hotel situated in one of London's most luxurious areas within South Kensington. Each of the modern en-suite rooms are furnished with TV, telephone, hairdryer, Wi-Fi access and tea & coffee facilities. There is a lift to all floors, and the hotel has its own coffee shop and leisure facilities including a gym.

TOUR PRICE

£169

2 DAYS

#### ITINERARY

**SATURDAY** We leave the West Country and make our way, with a comfort stop on route, to London and our hotel. You have the remainder of the afternoon to settle in and enjoy an early dinner in a restaurant of your choice, before we re-join the coach and make the short journey to Westminster Central Hall for the mid-evening "Carols By Candlelight" concert. The conductor, orchestra and soloists are all dressed in full 18th century costume for an evocative performance of Christmas carol classics

and festive favourites, all within a candle-lit setting of the Grade II listed domed hall with superb acoustic effect.

**SUNDAY** After a leisurely breakfast, you are free to spend the day in London, either enjoying a spot of last-minute Christmas shopping, or visiting some of the capital's iconic landmarks and attractions, from our central London hotel location. We depart London mid-afternoon and make our homeward journey, with comfort stop, arriving back in the West Country early-mid evening.

#### PRICE INCLUDES:

- 1 Night Bed & Breakfast
- Ticket for "Carols by Candlelight" concert at Westminster Central Hall
- All coach travel

#### SUPPLEMENTS:

Single supplement £50.00  
Travel insurance £12.00

Thursday 27th – Sunday 30th December



### TWIXMAS IN BOURNEMOUTH

If you're not sure what to do between Christmas and New Year, why not join us for this excellent value short break?

**YOUR HOTEL** **Ocean Beach Hotel, Bournemouth**

A delightful 3\* hotel overlooking Bournemouth's bay on the East Cliff. Each en-suite room has a TV, telephone, hairdryer and tea & coffee facilities. There is lift to all floors. Entertainment is provided on some evenings.

TOUR PRICE

£195

4 DAYS

#### ITINERARY

**THURSDAY** We leave our home area, making a comfort stop on route, to Dorchester for lunch and time to explore this delightful County market town. We later continue to our hotel in Bournemouth, arriving with time to relax before dinner.

**FRIDAY** After a leisurely breakfast, we enjoy a scenic day travelling through the New Forest, famous for its natural landscape and grazing ponies. We make a visit to Lyndhurst, with time to explore and enjoy a warm lunch in one of the many cafes.

We continue through the heart of the New Forest to the pretty Georgian market town of Lymington, with time for afternoon tea.

**SATURDAY** Join us this morning, if you wish, for an excursion to Poole, to maybe browse the indoor shopping centre or enjoy a leisurely lunch in one of its many restaurants and cafes. We later return to Bournemouth for time at leisure.

**SUNDAY** Today we leave Bournemouth, making our way to Salisbury for lunch, before completing our journey home, arriving in the West Country early evening.

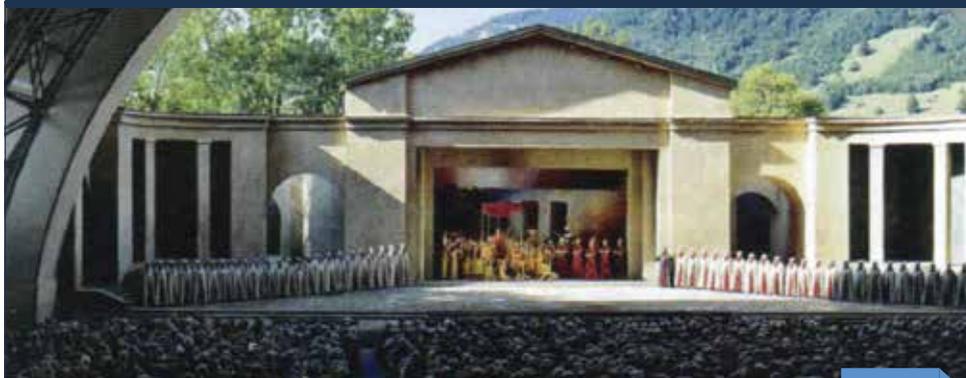
#### PRICE INCLUDES:

- 3 Nights Dinner, Bed & Breakfast
- Entertainment on some evenings
- All coach travel

#### SUPPLEMENTS:

No Single Supplement (max 5)  
Travel insurance £17.00

Sunday 7th – Tuesday 16th June 2020



## OBERAMMERGAU PASSION PLAY & THE AUSTRIAN TYROL 2020

The world-famous Passion Play in Oberammergau, held every ten years, is due to be performed again in 2020, a tradition that spans 400 years.

**YOUR HOTELS** Each hotel will be of at least 3\* standard, with en-suite facilities, TV and many other features. We will confirm all details and locations in due course.

TOUR PRICE

£1575

10 DAYS

### ITINERARY

**SUNDAY** After an early departure, we make our way to our overnight hotel, via ferry.

**MONDAY** We continue our journey to our hotel in the Austrian Tyrol.

**TUESDAY – FRIDAY** Each day we will tour the beautiful Tyrol area of Austria, with breath-taking scenery, spectacular views, and pretty villages nestled between the Tyrolean mountains.

We have also included a boat trip and train rides around the picturesque Ziller Valley region.

**SATURDAY** Today, we travel to Oberammergau, via more spectacular scenery.

**SUNDAY** The highlight of our tour, we travel to the theatre where lunch will be provided before you settle down for the start of the Passion Play

early afternoon. During a 3-hour interval, a hot dinner will be served, followed by the second half of the Passion Play, finishing approx 10.30pm. You may like to take a cushion & coat to keep warm.

**MONDAY** We begin our journey home and travel to our overnight hotel.

**TUESDAY** We complete our journey home, via a ferry crossing, arriving mid-late evening.



### PRICE INCLUDES:

- 9 Nights Dinner, Bed & Breakfast
- Top priced Passion Play ticket...Category 1
- Train and Boat Rides in the Austrian Tyrol
- Lunch & evening meal in Oberammergau
- Ferry crossings & all coach travel

### SUPPLEMENTS:

Single supplement £275.00  
Travel insurance please ask for details

## INSURANCE & HOLIDAY BONDING

A client holiday travel insurance scheme is available for all passengers travelling on our holidays which is arranged by Wrightsure Services (Hampshire) Limited and underwritten by ETI – International Travel Protection (ERV), the UK branch of Europäische Reiseversicherung AG, who are authorised by the Bundesanstalt für Finanzdienstleistungsaufsicht (BAFIN – www.bafin.de) and approved by the Financial Conduct Authority (FCA – www.fca.org.uk) to undertake insurance business in the UK. Wrightsure Services (Hampshire) Ltd which is authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts.

You can check these details online using the Financial Services Register (accessible from <https://register.fca.org.uk>) or by Contacting the Financial Conduct Authority Consumer Helpline on 0800 1116768. Should you wish to take out this travel insurance please include the appropriate premium when booking your holiday.

### DEMANDS AND NEEDS

This insurance policy will suit the demands and needs of an individual or group (where applicable) who have no excluded medical condition(s), are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen circumstances/events detailed in the cover section below. Subject to the terms, conditions and maximum specified sums insured.

### IMPORTANT

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Mayday Assistance Limited. The following is a brief summary of the cover available. Full details of cover and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance.

### Health Conditions

The insurers shall not be liable for claims WHERE AT THE TIME OF TAKING OUT THIS POLICY AND BETWEEN THAT TIME AND YOUR DEPARTURE:

- a) You are aware of any medical condition or set of circumstances that could reasonably be expected to give rise to a claim (for example the state of health of a Close Relative, Business Associate or any person on whom Your travel plans depend).
- b) The Insured Person whose medical condition gives rise to a claim:
  - i) Is receiving, or on a waiting list for, surgery, in-patient treatment or investigations in a hospital, clinic or nursing home.
  - ii) Is travelling against any health requirements stipulated by the carrier, their handling agents or other public transport provider.

### SUMMARY OF COVER

PLEASE SEE THE POLICY WORDING FOR FULL DETAILS OF THE COVER, LIMITATIONS AND EXCESSES, A SPECIMEN COPY OF WHICH IS AVAILABLE UPON REQUEST.

Cover	Sum Insured	Excess
Cancellation	Up to £1,500	Holidays 3 days duration or less. Nil excess. Holidays 4 days duration and over £50/£15 in respect of Loss of Deposit claims
Personal Accident	Up to £15,000 Death and corresponding benefits £15,000. Death Benefit limited to £7,500 persons aged 66 and over at time of travel	No Excess
Medical Expenses including repatriation (only applicable to travel outside of the UK)	Up to £2,000,000	£35
US Additional Travelling Expenses	Up to £1,500	£35
Medical Confinement Benefit	£10 per 24 hours up to £100 UK £15 per 24 hours up to £450 Channel Islands & Europe	No Excess
Curtailment	Up to £1,500	£35
Personal Property Including Money	Up to £1,500 in all. Single Article Limit £200/Valuables £400 Personal Money up to £200 Delayed Baggage (after 12 hours)	Personal Property & Money £35 Delayed Baggage – Excess 12 hours
Loss of Passport	Up to £200	No Excess
Missed Departure	Up to £100 UK £300 Europe	No Excess
Travel Delay	Travel Delay up to £60 Cancellation (holiday abandonment) up to £1,500	Travel Delay Excess = 12 hours Holiday abandonment excess as per cancellation
Personal Liability	Up to £2,000,000	No Excess
Legal Expenses	Up to £25,000	No Excess

Blakes Coaches Ltd are a member of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved consumer protection scheme. This insures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond in the unlikely event of a member's insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to [www.bch-uk.org](http://www.bch-uk.org) or telephone 0207 240 3131 to confirm current membership.



iii) Is travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad.

iv) Has been given a terminal prognosis.

Please note: If you are on medication at the time of travel, your medical condition(s) must be stable and well controlled.

If you are travelling outside of the UK You must notify the Change in Health helpline immediately if a change in health occurs (including any change to medication) between the date this policy is issued and your scheduled date of departure.

Please note this Holiday Travel Insurance Scheme is only available to residents of the United Kingdom.

### SIGNIFICANT EXCLUSIONS

#### RESIDENCY

If you or anyone else named on this policy has not been a resident in the UK for the past 6-months this policy cannot cover you.

In addition to the above the policy also contains the following main exclusions:

- Any costs of repatriation or evacuation as a result of You taking part in any excluded Hazardous Activities and Sports including dangerous expeditions or from an area which is considered by Insurers to be a War Risk or Civil Hazard area.
- Loss of or damage to money and valuables whilst left unattended or in/from luggage in transit.
- Loss of or damage to telecommunications and motor vehicle related equipment and accessories.
- Travel against the advice of the carrier, any other public transport provider, the Foreign Office or the World Health Organisation.

• Any insurance event arising from You being the driver, rider or passenger of a quad bike, all-terrain vehicle or motorcycle when the insured person is not wearing a crash helmet, whether legally required locally or not.

Examples of these and other conditions and exclusions are contained within the policy wording, a specimen copy of which is available upon request. If after purchasing a policy from us should you find it does not meet your requirements you have 14 days from the date of issue or prior to travel, whichever is sooner, to cancel the policy and receive a full refund of your premium.

Blakes Coaches Limited is an Appointed Representative of Wrightsure Services (Hampshire) Limited who are authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from [www.fca.org.uk](http://www.fca.org.uk)) or be contacting the Financial Conduct Authority Consumer Helpline on 0800 111 6768.

## Bonded Coach Holiday Group – Trading Charter (And Booking Conditions)

### 1. FINANCIAL PROTECTION

Your contract is with Blakes Coaches Ltd. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. When you book a holiday with us, which doesn't include a flight, the money you pay us for the booking will be protected by the Bonded Coach Holidays Group of the Confederation of Passenger Transport UK Ltd and is a Government approved consumer protection scheme. Please see the BCH Consumer Guarantee at [www.bch-uk.org](http://www.bch-uk.org). There is no financial protection if you purchase just transport or accommodation only from us.

### 2. BOOKING AND PAYMENT

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over, has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you a confirmation invoice within 14 days. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts. Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a £50.00 deposit for each person named on the booking but our commitment is always conditional upon the balance being paid at least 6 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first. Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost may be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

### 3. BROCHURE ACCURACY

Although Blakes Coaches Ltd make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

### 4. OUR PRICING POLICY

Blakes Coaches Ltd endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to the cost of first 2% of the holiday price. Amounts more than this plus £1 administration fee will be surcharged to you. If this means the total cost of the holiday increases by more than 10% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. If you exercise the right to cancel we must receive written notice within 14 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at the publication date of this Charter.

### 5. CHILDREN'S REDUCTION

On certain holidays there may be a reduction for children when the child shares a room with two full fare paying passengers.

### 6. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. Notification must be received in writing at our offices from the person who signed the booking from and be accompanied by a payment of £10.00 to cover our administrative costs, plus any other costs we incur in making the amendment. Alterations may not be able to be made within four weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

### 7. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else but the person must satisfy all

the conditions of the holiday and this change must be made before departure. This transfer will cost £10.00 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment. This is in addition to (and does not affect) the separate responsibility of the transferee to us.

### 8. IF YOU NEED TO CANCEL YOUR HOLIDAY

You or any member of your party may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure within which written cancellation of package price is received	Amount of cancellation charge as a % of total package cost
More than 42 days	Deposit only
28 – 42 days	30% of Deposit, if greater
14 – 27 days	45%
7 – 13 days	60%
0-6 days	100%
Departure day or later including voluntary termination during the package	Total package cost

### 9. ALTERATIONS TO YOUR HOLIDAY BY US

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:-

Period before departure in which significant change is notified to you	Amount per person
More than 42 days	Nil
29 – 42 days	£10.00
15 – 28 days	£15.00
8 – 14 days	£20.00
0-7 days	£25.00

**IMPORTANT NOTE** Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions, and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at [www.fco.gov.uk/travel](http://www.fco.gov.uk/travel) prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 2 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control)

### 10. OUR RESPONSIBILITY TO YOU

We will endeavour to ensure the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in

all cases will be limited in the manner provided by the relevant international convention. If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5000 per party)

### 11. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your driver or the relevant Supplier/Resort Representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally or if you remain dissatisfied please follow this up within 14 days of your return home by writing to Blakes Coaches Ltd giving your original booking reference number and all other relevant information. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our Representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility, as we have been deprived of the opportunity to investigate and rectify the problem. Should your complaint not be resolved and you wish to pursue the complaint further the Bonded Coach Holiday Group have an Alternative Dispute Resolution scheme and full details are available from BCH/CPT. Please contact them at, the Confederation of Passenger Transport, Fifth Floor South, Chancery House, 53-64 Chancery Lane, WC2A 1QS.

### 12. OUR COACHES-SEATING ARRANGEMENTS

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert, but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be given a choice of seats that are available at that time. Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

If you feel that you require two seats, then these must be purchased in advance at the time of booking. If you fail to do this and it transpires that the seat allocated is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

### 13. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

### 14. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

**SMOKING** is not allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

### 15. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS

For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for the period required for the country or countries you are visiting. If you do not hold a full British Passport or you have any doubts about your status as a resident British subject, you must check with the Embassy or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact "the identity and passport service" on 0300 222 0000 ([www.direct.gov.uk](http://www.direct.gov.uk))

You are responsible for ensuring you are at the correct departure point, at the

correct time and with the correct documents. We reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

### 16. SPECIAL REQUESTS

All special needs and requests should be entered on the booking form. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance, or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information, you should contact our office. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet if applicable.

### 17. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements and we are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach Drivers/Tour Managers are unable to provide such assistance.

### IMPORTANT

You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it, before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip. Please contact us with regard to our policy on wheelchair and mobility scooters.

### 18. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges. If the refusal is on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach except for exceptional circumstances.

### 19. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for your holiday. We have arranged comprehensive travel insurance with ERV, which is outlined on page 5 of this brochure. If you do not wish to take out insurance, you must advise us of details of the insurer and the emergency assistance company providing cover and the policy number and 24 hour contact number. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24 hour contact number.

### 20. LUGGAGE

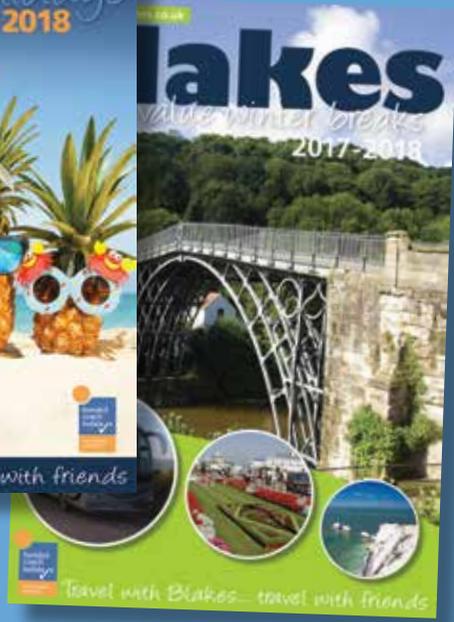
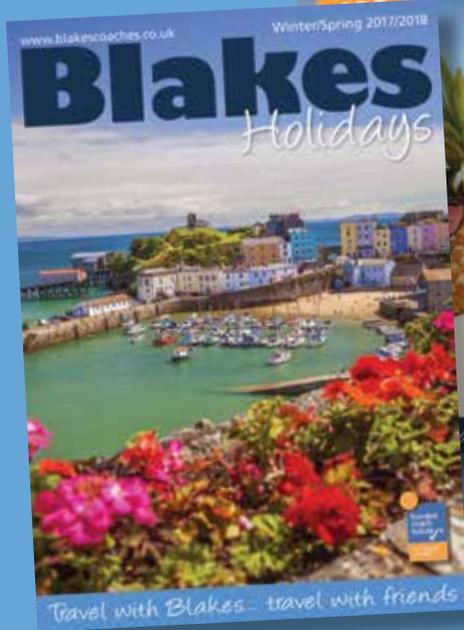
Please restrict your luggage to a medium sized suitcase weighing no more than 18 kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach.

### 21. DATA PROTECTION ACT

We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. We must pass your information on to the relevant suppliers of your travel arrangements and we take full responsibility for ensuring that proper measures are in place to protect your information. In making this booking, you consent to this information being passed on to the relevant persons or suppliers.

**PUBLICATION DATE.** This Trading Charter was printed in February 2018.

Please phone for a copy of our holiday brochures



**Book today – it couldn't be simpler**

Just call our friendly staff on

**01398 341160**

[www.blakescoaches.co.uk](http://www.blakescoaches.co.uk)

Email: [info@blakescoaches.co.uk](mailto:info@blakescoaches.co.uk)

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