

Blakes

2019 Additional short breaks and holidays



Travel with Blakes... travel with friends

Departure points

DEVON

BIDEFORD

Kingsley Statue

BRAUNTON

Opposite George Hotel

TORRINGTON (4 day tours and over)

Hatchmoor Lane (by school car park)

BARNSTAPLE

The Railway Station

SOUTH MOLTON

The Square

KNOWSTONE

Picnic Area

TIVERTON

The Bus Station

JUNCTION 27 M5

Shell Garage & Costa Coffee

SIDFORD

Drakes Avenue Bus Stop (formerly Green Close Bus Stop)

SIDMOUTH

The Triangle

NEWTON POPPLEFORD

St Luke's Church

EAST BUDLEIGH

The Rolle Arms

BUDLEIGH SALTERTON

Public Hall

EXMOUTH

Opposite Savoy Cinema

EXETER

Moto Services, Jct 30 M5

HONITON

Lace Walk Bus Stop, Outside Boots

OTTERY ST MARY

Outside Boots

BRIXHAM

Bank Lane, Outside Strand Bakery

PAIGNTON

Garfield Road

PRESTON

Bus Shelter

TORQUAY

Lymington Road Coach Station

KINGSKERSWELL

Jurys Corner Bus Stop

NEWTON ABBOT

The Railway Station

SOMERSET

WELLINGTON

The High Street Bus Stop

TAUNTON

Castle Green & BP Garage, Jct 25 M5

MINEHEAD

Outside Bastins, The Parade

ALCOMBE

The Bus Shelter, Silvermead

DUNSTER

Steep Layby

CARHAMPTON

The Bus Stop

WASHFORD

Shepherds Corner

WATCHET

The Cross

WILLITON

Outside Gliddons

BRIDGWATER

Bridgwater Services, Jct 24 M5

BURNHAM-ON-SEA

Ben Travers Way, Tesco (main entrance)

WESTON-SUPER-MARE

Bus Stop behind Parish Pump Pub

BRISTOL

Gordano Services Jct 19 M5 (Northbound tours only)

Departure points now include the following for tours of 4 days or more

DEVON

PLYMOUTH

Coach Bay Derrys Cross Roudabout

PLYMPTON

Ridgway Bus Stop, near Co-Op

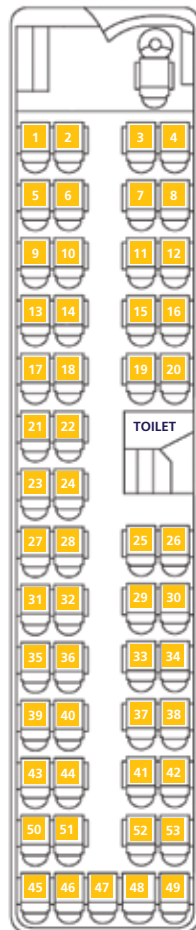
IVYBRIDGE

Bus Stop beside Town Hall & BP Garage

TOTNES

Bus Lay by Opposite Royal Seven Stars Hotel

COACH SEATING PLAN



FEEDER SERVICE

Feeder services are operated for clients electing to join their holiday at some of the departure points listed above. Clients should note that they may be picked up by coach, minibus or taxi and conveyed to join the main tour coach. On return, clients will only be set down at the point they elected as their departure point.

DEPARTURE TIMES

Departure times for some tours will be advised when holiday deposit is paid.

Friday 3rd – Saturday 4th May



DANIEL O'DONNELL IN CONCERT, BOURNEMOUTH

Join us for this excellent value short break, which includes a ticket to the Daniel O'Donnell concert at the Bournemouth International Centre. No need to worry about the long journey back after the concert in the middle of the night!

YOUR HOTEL **Oceana Group, Bournemouth**

Our minimum 3* hotel will be one from the Oceana Group Hotels in Bournemouth. Each en-suite bedroom well furnished with TV and tea & coffee making facilities. The restaurant serves a delicious freshly prepared menu.

TOUR PRICE

£169

2 DAYS

ITINERARY

FRIDAY We leave our home area and travel to Dorchester for lunch. We continue to our hotel in Bournemouth, with time to freshen up before an early dinner. We then make the very short journey to the Bournemouth International Centre for this evening's concert, returning to our hotel after it finishes.

SATURDAY After a leisurely breakfast we make our way to the market town of Sherborne for coffee. We continue to Wells, the smallest city in England with its historic centre, magnificent cathedral and unique moated Bishop's Palace. With time to explore and enjoy lunch, we complete our homeward journey, arriving early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Ticket to Daniel O'Donnell Concert
- All coach travel

SUPPLEMENTS:

No single supplement (Max 5)
Travel insurance £13.00

BOOKING DIRECT



ADDRESS: Blakes Coaches Ltd, East Anstey, Tiverton, Devon EX16 9JJ

OFFICE HOURS: Monday-Friday 8.30am – 5.30pm
Saturday 8.30am – 12.00pm

Tel: 01398 341160

Monday 6th – Friday 10th May



HOLME LACY, HEREFORDSHIRE...WARNER BREAK

On a Warner holiday, you will understand what it means to be spoiled for choice; excellent accommodation, delicious food, great things to do and fantastic entertainment each evening.

YOUR HOTEL Holme Lacy House Hotel, Hereford

A magnificent 4* hotel All rooms are en suite, with tea & coffee facilities, TV telephone and hairdryer. Facilities include heated pool, library, gift shops, and live entertainment and dancing each evening.

ITINERARY

MONDAY We leave the West Country and stop at Gloucester Quays for lunch before completing our journey on to our hotel before dinner and show stopping entertainment.

TUESDAY A morning free to enjoy the facilities in our hotel. An afternoon excursion to the picturesque small town of Hay-on-Wye, the world's largest book town with over 30 book shops and tearooms. Dinner is followed by another evening of top-class entertainment.

WEDNESDAY A full day excursion to

Worcester with it's Porcelain Museum, fine Cathedral, shops and places to enjoy lunch. Dinner tonight will once again be followed by excellent entertainment.

THURSDAY A morning excursion to Hereford with time to visit the superb Norman cathedral, shop and have lunch, returning to our hotel with the afternoon free to enjoy the facilities before dinner and entertainment.

FRIDAY We leave our hotel and stop in Abergavenny for lunch, completing our homeward journey early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- All coach travel

SUPPLEMENTS:

- No single supplement (max 4 only)
- Signature Upgrade £30.00 per person
- Travel insurance £20.00

TOUR PRICE

£375

5 DAYS

Saturday 18th – Sunday 19th May



BEAULIEU SPRING AUTOJUMBLE AND LAND ROVER RUMMAGE (& optional Exbury Gardens)

Europe's largest autojumble, over 1000 trade stands and stalls. Land Rover Rummage a treat for lovers of this British 4x4.

YOUR HOTEL Devon Towers Hotel, Bournemouth

A traditional 3* hotel, near the seafront. All rooms are en-suite with TV, hairdryer and tea & coffee facilities. There is lift to all floors.

ITINERARY

SATURDAY We make our way to Beaulieu in the New Forest for the Spring Autojumble event. Over 1000 stands and stalls filled with vehicle parts memorabilia, with plenty of classic car enthusiasts and experts to advise on projects, and food and drink tents. Your ticket includes entrance to Beaulieu Abbey, Palace House, the National Motor Museum & World of Top Gear. We later continue to our hotel, with time to relax before dinner.

SUNDAY After breakfast, we return to Beaulieu for the 2nd day of Autojumble with the addition of Land Rover Rummage for enthusiasts of this British iconic 4x4 vehicle! For our ladies (and of course, any gentlemen) you may prefer to visit nearby Exbury Gardens located alongside Beaulieu River with over 200 acres of the woodland beauty, colourful flower displays and riverside walks. We complete our journey home, arriving early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- (Saturday) Admission to Beaulieu Attractions & Spring Autojumble
- (Sunday) Admission to EITHER Beaulieu Spring Autojumble & Land Rover Rummage OR Exbury Gardens
- All coach travel

SUPPLEMENTS:

- Single supplement £21.00
- Travel insurance £13.00

TOUR PRICE

£109

2 DAYS

Sunday 28th – Monday 29th July



SUDELEY CASTLE & AVON GORGE

A new summer short break to historic Sudeley Castle steeped in a millennium of history, and a fascinating river cruise with afternoon cream tea along the Avon Gorge.

YOUR HOTEL Holiday Inn, Bristol Filton, Bristol

A modern 3* hotel in landscaped grounds on outskirts of Bristol. All rooms are en-suite with TV, hairdryer, and tea & coffee making facilities. There is lift, a restaurant offering a traditional food and an indoor pool.

ITINERARY

SUNDAY We travel to Sudeley Castle, one of England's oldest, with 1000 years of history, in the Cotswold countryside; home to and visited by many British monarchs including Richard III, Charles I and 4 of England's Queens (Anne Boleyn, Lady Jane Grey, Elizabeth I and Katherine Parr, whose tomb is in the 15th century church). The state rooms are exquisitely decorated, the gardens are well worth a stroll and the restaurant serves delicious home cooked fayre. We later continue to our hotel, with time to relax before dinner.

MONDAY After breakfast we travel into the centre of Bristol with time to explore at leisure; maybe shop, visit Brunel's SS Great Britain ship or enjoy a relaxing lunch along the harbour front. This afternoon we enjoy a leisurely 3 hour afternoon tea cruise along the Avon Gorge. Learn about Bristol's maritime history as we cruise out of the harbour and along the rural stretches of the Avon. We complete our journey home, arriving early evening.

PRICE INCLUDES:

- 1 Night Dinner Bed & Breakfast
- Entrance to Sudeley Castle & Gardens
- Afternoon Cream Tea Cruise along the Avon Gorge
- All coach travel

SUPPLEMENTS:

Single supplement £25.00
Travel insurance £13.00

TOUR PRICE

£125

2 DAYS

Monday 12th – Friday 16th August



KENT – THE GARDEN OF ENGLAND & BEAUTIFUL BRUGES

Kent's Coast has long been host to some of Britain's favourite seaside resorts. Bruges is one of Belgium's most picturesque towns full of enchanting historical charm.

YOUR HOTEL Grand Burstin Hotel, Folkestone

Overlooking Folkestone harbour, one of the UK's great entertainment hotels. All rooms are en-suite with TV and tea & coffee making facilities. The hotel's leisure club, including indoor pool, is available for a nominal charge. Each evening you will be entertained with glitz, glamour and cabaret shows.

ITINERARY

MONDAY We make our way to Folkestone, with stops for coffee and lunch. Entertainment follows dinner this evening.

TUESDAY Today we visit Dover Castle, one of Britain's fortresses, defending the English Channel for over 900 years including the two world wars. Explore the Great Tower, secret wartime tunnels and the underground hospital. (There is a slight incline to walk to the castle entrance). An afternoon to Canterbury, with its stunning cathedral, Canterbury Tales and shops.

WEDNESDAY A full day excursion to Bruges, via Eurotunnel. A very picturesque town, often

referred to as the "Venice of the North, with cobbled streets, brightly coloured buildings and beautiful water canals. There are many gift shops selling lace & chocolates.

THURSDAY A morning visit the spa town of Royal Tunbridge Wells, famous for The Pantiles, its elegant colonnaded walkway. This afternoon we board a steam train for a scenic 13½ mile journey from Dungeness to Hythe.

FRIDAY After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Day trip to Bruges via Eurotunnel
- Entrance to Dover Castle
- Ticket for Romney, Hythe & Dymchurch Railway
- All coach travel

SUPPLEMENTS:

No Single Supplement for 1st 3 singles
£60.00 for subsequent singles
Travel insurance £20.00

TOUR PRICE

£245

5 DAYS

Saturday 26th – Monday 28th October



CORONATION STREET – THE TOUR

Step on to the UK's largest working television set and visit the Rovers Return, Roy's Rolls Café, Underworld & The Kabin, to name but a few! Recall stories of yesteryear, hear about filming secrets and learn interesting facts about your favourite characters.

A must-see attraction for all Corrie fans!

YOUR HOTEL Daresbury Park Hotel & Spa, Warrington

A modern 3* hotel. All rooms are en suite with TV, hairdryer and tea & coffee making facilities. The restaurant serves a freshly prepared menu and leisure facilities include an indoor pool.

TOUR PRICE

£185

3 DAYS

ITINERARY

SATURDAY We make our way to Trentham Shopping Village with 70 timber lodge shopping outlets, a garden centre, and restaurant as well as the peaceful Italian Gardens (additional charge). We continue to our hotel, for dinner.

SUNDAY We travel to Salford Quays, Manchester's contemporary waterfront with the Lowry Outlet Shopping Centre, & cafés. Close by is the Imperial War Museum North with exhibitions and powerful stories of a century of war, or jump on a tram and you'll

be in the heart of Manchester city in less than 10 minutes. The highlight of our tour this afternoon is a fully guided walking tour of the external set of Coronation Street. Wander along the famous cobbles, photograph your favourite buildings, learn about behind the scene gossip and reminisce plots from yesteryear.

MONDAY We make our way home, stopping for lunch in Worcester with its stunning cathedral, famous porcelain museum, and shops, arriving early evening.

PRICE INCLUDES:

- 2 Nights Dinner, Bed & Breakfast
- Coronation Street – The Tour (80 mins guided walking tour at MediaCity UK External Set)
- All coach travel

SUPPLEMENTS:

No Single Supplement (max 3)
Subsequent Single Supplement £30.00
Travel insurance £15.00

Sunday 27th – Monday 28th October



"MURDER AT THE MANOR" (MURDER MYSTERY BREAK)

YOUR HOTEL Weston Manor Hotel, Nr Bicester

A superb 3* country manor hotel. All en-suite bedrooms are beautifully furnished with TV and tea & coffee making facilities. The restaurant serves a delicious evening menu and hearty breakfast.

TOUR PRICE

£145

2 DAYS

ITINERARY

SUNDAY We travel to the historic city of Oxford with plenty of time to explore this delightful University city with glorious architecture, museums, galleries and historic colleges. We complete our journey to our country hotel, where a murder mystery slowly unfolds between courses during the evening meal, as a team of actors play out a tale of intrigue, plotting and murder set in a medieval mansion atmosphere. Keep a sharp eye out for

clues throughout the evening to solve the "whodunnit" murder mystery!

MONDAY After breakfast we leave our hotel and make the short journey to the delightful market town of Marlborough. Lined with characterful buildings, the High Street, one of the widest in the UK, has many independent shops to browse and cosy cafés to enjoy lunch. We complete our homeward journey, arriving early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Murder Mystery Event
- All coach travel

SUPPLEMENTS:

Single supplement £20.00
Travel insurance £13.00

Monday 28th October – Friday 1st November



YORK, WHITBY & SCARBOROUGH

Join us for a delightful tour of Yorkshire's iconic city and popular coastal resorts.

YOUR HOTEL Cumberland Hotel, Scarborough

A traditional 3* hotel very well situated on the South Cliff, close to the beach and town centre. All en-suite rooms have TV, hairdryer and tea & coffee facilities. A lift serves most floors. A lounge bar offers a cosy area to relax.

TOUR PRICE

£199

5 DAYS

ITINERARY

MONDAY We leave our home area, stopping for coffee and lunch on route. We arrive at our hotel with time to settle in before dinner.

TUESDAY Today we enjoy a full day in the city of York, known for its quaint cobbled streets, iconic Minster, the Chocolate Story, The Jorvik Viking Centre, the historic Shambles, and Railway Museum... so much to do!

WEDNESDAY Today we travel across the North York Moors with the option to take a train ride on the North

Yorkshire Moors Railway, for a scenic journey to Grosmont. We all continue to Whitby, a picturesque fishing village famous for its fish and chips!

THURSDAY The whole day is free to explore Scarborough, a bustling seaside resort with two bays, castle ruins and promenade perfect for an afternoon stroll.

FRIDAY After breakfast, we begin our journey home, with comfort and lunch stops on route, arriving in the West Country early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Lunch at hotel on one day
- All coach travel

SUPPLEMENTS:

- Single supplement £30.00
- Ticket for North Yorkshire Moors Railway £12.00
- Travel insurance £20.00

Monday 28th October – Friday 1st November



BLACKPOOL ILLUMINATIONS & THE LAKE DISTRICT

Blackpool needs very little introduction! The illuminations, famous Tower, Pleasure Beach, trams, shows, sand and shops are amongst some of its popular attractions.

YOUR HOTEL President Hotel, Blackpool

Ideally situated along the seafront. All en-suite bedrooms have TV, hairdryer, and tea & coffee facilities. A lift serves all floors, leisure facilities, including an indoor pool, free to use at the nearby Grand Hotel. The restaurant serves a delicious menu and entertainment is provided each evening.

TOUR PRICE

£229

5 DAYS

ITINERARY

MONDAY We leave the West Country and travel to our hotel with time to settle in before dinner, followed by a quiz, bingo and in-house cabaret style entertainment.

TUESDAY This morning we travel to Southport, with its bustling town centre, tranquil parklands, promenade and pier. After lunch we return to Blackpool with time to spend at leisure.

WEDNESDAY Today we travel to the beautiful Lake District, including visits to delightful Keswick and Windermere. Enjoy

more light entertainment this evening, after dinner.

THURSDAY A day in Blackpool with its many attractions including the Tower complex, Pleasure Beach, Waxworks and piers. After dinner, we have a full coach tour of the Illuminations.

FRIDAY After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Evening tour of Blackpool Illuminations
- Entertainment each evening
- All coach travel

SUPPLEMENTS:

- No Single Supplement for 1st 3 singles
- £60.00 or subsequent singles
- Travel insurance £20.00

Saturday 2nd – Sunday 3rd November



HARRY POTTER STUDIO TOUR

A must-do tour for any Harry Potter fans! Go behind the scenes as you walk through Hogwarts' magical doors and experience the treasure trove of iconic props, costumes and film sets which were saved by the film crew.

YOUR HOTEL **Holiday Inn, London Heathrow**

A modern 4* hotel, All en-suite rooms have TV, and tea & coffee facilities. The restaurant serves a delicious evening meal and generous breakfast and there is a lift to all floors.

TOUR PRICE

£149

2 DAYS

ITINERARY

SATURDAY We leave the West Country and make our way to Oxford, with time to explore the architecture, museums and galleries, shops, cafés and restaurants. Maybe take a sight-seeing bus tour of the city, or do some early Christmas shopping. We complete our journey to our hotel, for dinner and an evening at leisure.

SUNDAY After breakfast we visit Royal Windsor with time to explore the town and perhaps visit the castle. We re-join the coach and travel to the Warner Bros Harry Potter Studio where we begin with a short

film presentation before you enter through the Great Hall doors to the much loved film sets, exploring the Great Hall, Potions Class, Gryffindor common room and the famous Platform 9¾ to name but a few! Discover how the production team created the amazing animatronics and magnificent scenery on set. Enhance your tour with a digital audio guide or ride a broomstick in the green technology room (extra charge). There is a café and the studio shop offers a wide selection of souvenirs of your visit. We later return home, arriving mid-late evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Entrance to Warner Bros Studio Tour "The Making of Harry Potter"
- All coach travel

SUPPLEMENTS:

Single supplement £30.00
Travel insurance £13.00

Monday 4th – Friday 8th November



Warner Leisure Hotels
Life begins at Warner

ISLE OF WIGHT TURKEY & TINSEL...WARNER BREAK

YOUR HOTEL **Bembridge Coast Hotel, Bembridge**

A 3* hotel, with outstanding views across the Solent. All rooms are en-suite with TV, hairdryer and tea & coffee facilities. The restaurant serves a delicious menu, and leisure facilities include an indoor pool with many activities on-site and entertainment each evening.

TOUR PRICE

£325

5 DAYS

ITINERARY

MONDAY We travel to Southampton for the ferry crossing to East Cowes and to our hotel in Bembridge, with time to settle in before dinner and top-class festive entertainment .

TUESDAY A morning excursion to Cowes, with time to browse the shops, stroll around the lively harbour and have lunch. The remainder of the day is free to spend at leisure enjoying the resort's facilities. This evening a traditional Turkey Christmas dinner is followed by live festive entertainment.

WEDNESDAY A circular tour of the island, through Shanklin and Ventnor, along the coast to Alum Bay where you will find the glass blowers at work and lovely gift shops and

maybe take a walk to enjoy the spectacular view across the Needles. On to Ryde, the island's largest town. Dinner will be followed by tonight's top entertainment.

THURSDAY Join us for the short journey to picturesque Godshill – the most photographed village in Britain with its, gift shops, lovely cafés and 15th century church. We return to our hotel to continue using the leisure facilities before our final evening dinner and top entertainment.

FRIDAY We return to the mainland by ferry stopping for lunch in Salisbury, and completing our journey, early-evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Ferry Crossings
- All coach travel

SUPPLEMENTS:

No single supplement (Max 4)
Signature Upgrade £20.00 per person
Travel insurance £20.00

Tuesday 5th – Wednesday 6th November



ICONIC BRITISH MOTORS – JAGUAR & MORGAN MOTOR FACTORY TOURS

Join us to experience the production of two British motors. Jaguar, a household name in luxury motor vehicles for decades and the Morgan Motor Company, founded in 1909, world-renown for its classic car craftsmanship.

YOUR HOTEL Holiday Inn, Birmingham-Walsall

A 3* hotel. All rooms are ensuite with TV, hairdryer, and tea & coffee making facilities. The restaurant serves a delicious menu and leisure facilities include an indoor pool.

TOUR PRICE

£159

2 DAYS

ITINERARY

TUESDAY We travel to Tewkesbury for lunch and on to the Morgan Motor Company based in Malvern, for a fully guided tour inside the factory of this classic British sports car. Built here on site since 1914, you follow the line of production from the design process, through to the assembly line and watch skilled craftsmen shaping the ash wood frame by eye, fixing lightweight aluminium panels, the paint shop department through to the fine leather trim interior craftsmen. Visit the museum, to get an insight into the history of this great classic, and the gift shop to buy a souvenir of your day. We continue to our hotel, for dinner.

WEDNESDAY After breakfast we travel to Coventry to visit the Transport Museum, home to the world's largest collection of British Road Transport including over 250 cars, 300 cycles and 120 motorcycles. Learn about the history of the British transportation industry and its strong links with Coventry, After lunch we visit Castle Bromwich for a fully guided tour of the Jaguar Factory to witness the entire production from sheet metal to the luxurious finished result. You'll experience a completely different form of manufacturing today using enhanced robotic equipment alongside skilled craftsmen, bringing advanced technology to life. We complete our journey home, arriving mid-evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Fully guided 2 hour tour of the Morgan Motor Company Factory
- Fully guided 3 hour tour of the Jaguar Factory (Castle Bromwich)
- Entrance to Coventry Transport Museum (free)
- All coach travel

SUPPLEMENTS:

Single supplement £25.00
Travel insurance £13.00

Thursday 28th – Friday 29th November



ROYAL MARINES BAND CHRISTMAS SPECTACULAR CONCERT – BOURNEMOUTH PAVILION THEATRE

Join us for a military musical spectacular with festive music, military marches, big band hits and popular show stopping themes, featuring the world renown Corps of Drums.

YOUR HOTEL Oceana Group, Bournemouth

Our minimum 3* hotel will be located in Bournemouth. Each en-suite bedroom will be well furnished with TV and tea & coffee making facilities. The restaurant will offer a traditional dinner and breakfast.

TOUR PRICE

£99

2 DAYS

ITINERARY

THURSDAY We leave our home area, and make our way to Dorchester for lunch, before continuing to our hotel, with time to settle in and enjoy an early dinner. We later make the short journey to Bournemouth Pavilion Theatre for a spectacular evening concert with festive themed music performed by the world-famous Royal Marines Band. Together with

military marches, solo performers and big band Christmas hits, the evening is guaranteed to get your feet and toes tapping!

FRIDAY After breakfast we travel to Poole, with time to browse the indoor shopping centre and enjoy a warming lunch. We continue our journey back to the West Country, arriving very early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Ticket for Royal Marine Band Christmas Spectacular Concert
- All coach travel

SUPPLEMENTS:

No Single Supplement (Max 5)
Travel insurance £13.00

Tuesday 3rd – Wednesday 4th December



BLenheim PALACE CHRISTMAS LIGHTS & CHELTENHAM CHRISTMAS MARKET

Join us as we visit Blenheim Palace, beautifully decorated for Christmas with a fairytale theme. The Great Hall adorned with grand Christmas trees candles, baubles and lanterns in traditional colours, the grand dining table set for a Christmas feast, and the fireplaces in the state rooms and the library beautifully festooned by floral specialists – offer a glowing welcome. The formal gardens are lit for a festive, after-dark, colourful illuminated spectacular light trail.

YOUR HOTEL **Mercure Gloucester Bowden Hall Hotel, Gloucester**

A delightful 4* hotel. All rooms are en suite TV, hairdryer, and tea & coffee facilities. The restaurant offers a delicious traditional evening menu and a hearty breakfast.

TOUR PRICE

£125

2 DAYS

ITINERARY

TUESDAY We make our way to Cheltenham for the Christmas market with wooden chalet stalls selling all sorts of festive gifts, seasonal food and drink. There are also many high street shops and cafés. We later continue to our hotel with time to relax before dinner.

WEDNESDAY After breakfast, we travel to Bourton-On-The-Water to browse the shops and enjoy a warming lunch. We then make our way to Blenheim Palace magically transformed into a

fairytale-themed setting with beautifully decorated fireplaces festooned with winter greenery and exquisite state rooms twinkling under a star of fairy lights, with elegant Christmas trees around every corner. As the night draws in, enjoy a stroll through the formal gardens, spectacularly illuminated in an array of colourful lights, carpets of dancing flames and glittering woodlands in vibrant Christmas colours stretching into the night sky. We complete our homeward journey, arriving mid-late evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Entrance to Blenheim Palace decorated for Christmas & The Christmas Light Trail
- All coach travel

SUPPLEMENTS:

Single supplement £25.00
Travel insurance £13.00

Wednesday 11th – Thursday 12th December



CHRISTMAS CELEBRATIONS AT THE ROYAL ALBERT HALL

Join us for a tour to experience the sensational yuletide show at the Royal Albert Hall, conducted by John Rutter, in a wonderful Christmas Celebration with numerous favourite sing-a-long carols performed by the world famous Royal Philharmonic Orchestra, choirs and singers.

YOUR HOTEL **Holiday Inn, South Kensington**

A stylish 4* hotel. All rooms are en suite with TV, hairdryer, and tea & coffee facilities. There is a lift to all floors, and leisure facilities including a gym, sauna & indoor pool.

TOUR PRICE

£189

2 DAYS

ITINERARY

WEDNESDAY We leave the West Country and make our way, with a comfort stop on route, to London and our hotel. With time to freshen up and enjoy an early dinner at a restaurant of your choice in Kensington, we make the short journey by coach to the Royal Albert Hall for this evening's performance of "Christmas Celebrations" performed by the superb Royal Philharmonic Orchestra and choirs with an array of classic favourite sing-a-long carols and yuletide favourites.

THURSDAY The day is free to spend as you please in London, either enjoying a spot of last-minute Christmas shopping, or visiting some of the capital's famous landmarks and attractions, all easily accessible from our central London hotel location. We leave London mid-afternoon and make our homeward journey, with comfort stop, arriving back in the West Country mid evening.

PRICE INCLUDES:

- 1 Night Bed & Buffet English Breakfast
- Ticket for "Christmas Celebrations" at the Royal Albert Hall
- All coach travel

SUPPLEMENTS:

Single supplement £60.00
Travel insurance £13.00

Saturday 14th – Sunday 15th December



LAND AHOY!

A fantastic opportunity to step aboard the stunning Magellan Cruise Ship (without setting sail) to experience an evening of delicious cuisine, stylish cabaret entertainment and overnight stay on board.

YOUR HOTEL Magellan Cruise Ship, London Tilbury Docklands

A beautifully stylish modern cruise ship with wide corridors, elegant stairways and expansive deck areas, and well-appointed lounges. The stylish dining room serves delicious cuisine and tiered show lounge offers excellent viewing opportunities. The modern en-suite cabins are well equipped with TV, hairdryer and safe.

ITINERARY

SATURDAY We leave the West Country and travel towards London, for a late-afternoon embarkation on the flagship Magellan. This evening we are served in style, a delicious five course evening meal complete with wine, followed by an evening of stylish cabaret entertainment, before retiring to a comfortable on-board cabin for a relaxing night's sleep.

SUNDAY We wake to a sumptuous breakfast served in one of the main dining rooms, before an early disembarkation when we travel into central London to either enjoy a spot of last-minute Christmas shopping, or visit some of the capital's famous landmarks and attractions, We leave London mid-afternoon and make our homeward journey, arriving back in the West Country mid evening.

PRICE INCLUDES:

- 1 Night 5 course Dinner, Bed & Buffet Breakfast (on board)
- Evening Cabaret Entertainment
- All coach travel

SUPPLEMENTS:

- Single supplement £30.00
- "Ocean View" Outside Cabin £10.00 per person
- "Premium Ocean View" Outside Cabin £30.00 per person
- Travel insurance £13.00
- (Premium cabins are located on higher decks, away from entertainment & public areas)

TOUR PRICE

£159

2 DAYS

Monday 16th – Friday 20th December



WARNER TURKEY & TINSEL...CRICKET ST THOMAS

Well known for the scenes of To The Manor Born and set in 160 acres of parkland you are assured excellent accommodation, delicious food, great things to do and fantastic entertainment.

YOUR HOTEL Cricket St Thomas Warner Hotel, Nr Chard

A beautiful country hotel. All rooms are en-suite with TV, hairdryer and tea & coffee facilities. Leisure facilities include indoor pool, beauty salon and all the usual Warner activities.

ITINERARY

MONDAY We make our way to Otter Nurseries with a garden centre, gift shop and lovely restaurant. We continue to our hotel with time to settle in before dinner, and top-class festive entertainment.

TUESDAY A morning to Dorchester with local and high street shops and cosy cafés to enjoy lunch. The remainder of the day free is to make use of the hotel facilities. A traditional Turkey Christmas dinner is followed by more live entertainment.

WEDNESDAY Join us for an excursion to Bridport for market day. After lunch we

return to the hotel with time to relax before dinner and tonight's entertainment.

THURSDAY Today we travel to picturesque Sherborne, with unusual shops, antique treasure troves cafés to enjoy lunch. A final afternoon at leisure at our hotel before evening dinner and top festive entertainment.

FRIDAY We return to our home area with a stop in Clarks Village, Street, for lunch and time to maybe buy that last minute Christmas gift. We complete our journey home, arriving very early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- All coach travel

SUPPLEMENTS:

- No Single Supplement (Max 4)
- Signature Upgrade £20.00 per person
- Travel insurance £20.00

TOUR PRICE

£249

5 DAYS

PLEASE REGISTER YOUR INTEREST FOR THESE UK TOURS IN 2019...



Dancing On Ice (UK Tour)
Based on the popular ITV series, the UK tour is an opportunity to see some of your favourite judges, celebrities and professional skaters performing some of the best dance routines from the 2019 TV show.



Andre Rieu in Concert (UK tour)
Andre Rieu, perhaps the most successful solo violinist, together with his 60-piece Johann Strauss Orchestra stages a grand production of sell-out arena tours around the UK, performing classical favourites with a touch of flare and his enchanting stage presence.

Airport & Cruise Transfers

Whilst we hope your preferred holiday would be a Blakes coach tour, we fully appreciate that some of you also take cruises and air holidays.

We are pleased to be able to offer cruise terminal & airport transfers in our fully air-conditioned, luxury 7, 8 & 16 seater vehicles.

Please phone or email us with your requirements.



- Door to door service
- Professional, Uniformed drivers
- Fully air-conditioned vehicles
- Luggage loaded & unloaded for you
- All major airports & sea ports catered for
- Competitive prices

01398 341160
info@blakescoaches.co.uk

HOLIDAY TRAVEL INSURANCE

A client holiday travel insurance scheme is available for all passengers travelling on our holidays which is arranged by Wrightsure Services (Hampshire) Limited and underwritten by ETI – International Travel Protection (ERV), the UK branch of Europäische Reiseversicherung AG, who are authorised by the Bundesanstalt für Finanzdienstleistungsaufsicht (BAFIN – www.bafin.de) and approved by the Financial Conduct Authority (FCA – www.fca.org.uk) to undertake insurance business in the UK. Wrightsure Services (Hampshire) Ltd which is authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts.

You can check these details online using the Financial Services Register (accessible from <https://register.fca.org.uk>) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 1116768. Should you wish to take out this travel insurance please include the appropriate premium when booking your holiday.

DEMANDS AND NEEDS

This insurance policy will suit the demands and needs of an individual or group (where applicable) who have no excluded medical condition(s), are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen circumstances/events detailed in the cover section below. Subject to the terms, conditions and maximum specified sums insured.

IMPORTANT

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information. We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Mayday Assistance Limited. The following is a brief summary of the

cover available. Full details of cover and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance.

HEALTH CONDITIONS

The insurers shall not be liable for claims WHERE AT THE TIME OF TAKING OUT THIS POLICY AND BETWEEN THAT TIME AND YOUR DEPARTURE:

- a) You are aware of any medical condition or set of circumstances that could reasonably be expected to give rise to a claim (for example the state of health of a Close Relative, Business Associate or any person on whom Your travel plans depend).
- b) The Insured Person whose medical condition gives rise to a claim:
 - ii) Is receiving, or on a waiting list for, surgery, in-patient treatment or investigations in a hospital, clinic or nursing home.
 - iii) Is travelling against any health requirements stipulated by the carrier, their handling agents or other public transport provider.
 - iii) Is travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad.
 - iv) Has been given a terminal prognosis.

Please note: If you are on medication at the time of travel, your medical condition(s) must be stable and well controlled.

If you are travelling outside of the UK You must

SUMMARY OF COVER

PLEASE SEE THE POLICY WORDING FOR FULL DETAILS OF THE COVER, LIMITATIONS AND EXCESSES, A SPECIMEN COPY OF WHICH IS AVAILABLE UPON REQUEST.

Cover	Sum Insured	Excess	
Cancellation	Up to £1,500		Holidays 3 days duration or less. Nil excess. Holidays 4 days duration and over £50/£15 in respect of Loss of Deposit claims
Personal Accident	Up to £15,000 Death and corresponding benefits £15,000. Death Benefit limited to £7,500 persons aged 66 and over at time of travel		No Excess
Medical Expenses including repatriation (only applicable to travel outside of the UK)	Up to £2,000,000		£35
US Additional Travelling Expenses	Up to £1,500		£35
Medical Confinement Benefit	£10 per 24 hours up to £100 UK £15 per 24 hours up to £450 Channel Islands & Europe		No Excess
Curtailment	Up to £1,500		£35
Personal Property Including Money	Up to £1,500 in all. Single Article Limit £200/Valuables £400 Personal Money up to £200 Delayed Baggage (after 12 hours)		Personal Property & Money £35 Delayed Baggage – Excess 12 hours
Loss of Passport	Up to £200		No Excess
Missed Departure	Up to £100 UK £300 Europe		No Excess
Travel Delay	Travel Delay up to £60 Cancellation (holiday abandonment) up to £1,500		Travel Delay Excess = 12 hours Holiday abandonment excess as per cancellation
Personal Liability	Up to £2,000,000		No Excess
Legal Expenses	Up to £25,000		No Excess

Financial Security The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages. Blakes Coaches Limited will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Blakes Coaches Limited have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Blakes Coaches Limited are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the members Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.bch-uk.org or telephone 0207 240 3131 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays. Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at www.registration.gov.uk/ukdsi/2018/9780111168479/contents

notify the Change in Health helpline immediately if a change in health occurs (including any change to medication) between the date this policy is issued and your scheduled date of departure.

Please note this Holiday Travel Insurance Scheme is only available to residents of the United Kingdom.

SIGNIFICANT EXCLUSIONS

RESIDENCY

If you or anyone else named on this policy has not been a resident in the UK for the past 6-months this policy cannot cover you.

In addition to the above the policy also contains the following main exclusions:

- Any costs of repatriation or evacuation as a result of You taking part in any excluded Hazardous Activities and Sports including dangerous expeditions or from an area which is considered by Insurers to be a War Risk or Civil Hazard area.
- Loss of or damage to money and valuables whilst left unattended or in/from luggage in transit.
- Loss of or damage to telecommunications and motor vehicle related equipment and accessories.
- Travel against the advice of the carrier, any other public transport provider, the Foreign Office or the World Health Organisation.
- Any insurance event arising from You being the driver, rider or passenger of a quad bike, all-terrain vehicle or motorcycle when the insured person is not wearing a crash helmet, whether legally required locally or not.

Examples of these and other conditions and exclusions are contained within the policy wording, a specimen copy of which is available upon request. If after purchasing a policy from us should you find it does not meet your requirements you have 14 days from the date of issue or prior to travel, whichever is sooner, to cancel the policy and receive a full refund of your premium.

PROTECTING YOUR INFORMATION

We will only use your personal details in line with our Privacy Notice. This can be found on our website or is available in hard copy format upon request and you should read this carefully and contact us immediately if you have any queries. Your personal information includes all of the details you have given us to process your insurance policy (we will not ask for more information than is necessary). We may share your data with Third Parties for the provision and ongoing performance of your insurance policy. Your data may be transferred outside the UK. All of the personal information you supply to us will be handled strictly in accordance with the applicable Data Protection regulations and legislation.

Blakes Coaches Limited are an Appointed Representative of Wrightsure Services (Hampshire) Limited who are authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from www.fca.org.uk) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 111 6768.



Bonded Coach Holiday Group – Trading Charter (And Booking Conditions)

1. FINANCIAL PROTECTION

Your contract is with Blakes Coaches Ltd of East Anstey, Tiverton EX16 9JJ. When you book a holiday with us, which doesn't include a flight, the money you pay us for the booking will be protected by the Bonded Coach Holidays (BCH). This is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the BCH Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Blakes Coaches Ltd will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-confirmation form. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you a confirmation invoice within 14 days. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name.' Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a £50.00 deposit for each person named on the booking but our commitment is always conditional upon the balance being paid at least 6 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first. Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY

Although Blakes Coaches Ltd make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. OUR PRICING POLICY

Blakes Coaches Ltd endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel we must receive written notice within 20 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at the publication date of this charter.

5. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 4 weeks before departures. This must be accompanied by a payment of £20.00 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 4 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20.00 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. IF YOU NEED TO CANCEL YOUR BOOKING

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure within which written cancellation of package price is received	Amount of cancellation Charge as a % of total package cost
More than 42 days	Deposit only
28 – 42 days	30% of Deposit, if greater
14 – 27 days	45%
7 – 13 days	60%
0 – 6 days	100%
Departure day or later including voluntary termination during the package	Total package cost

8. ALTERATIONS TO YOUR HOLIDAY BY US

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking, other than force majeure, you may either accept the new arrangements offered by us, accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one, or cancel your holiday with us and receive a full refund of all monies. Either way, we will pay you compensation, using the Compensation table shown.

Period before departure in which significant change is notified to you	Amount per person
More than 42 days	Nil
29 – 42 days	£10.00
15 – 28 days	£15.00
8 – 14 days	£20.00
0-7 days	£25.00

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers, hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 2 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is

due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law, in respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party).

10. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform, your driver who will endeavour to put things right. Our contact number, for unresolved complaints will be our office number on 01398 341160 (open in office hours). If you remain dissatisfied please follow this up within 14 days of your return home by writing to Blakes Coaches Ltd giving your original booking reference number and all other relevant information. It is therefore a condition of this contract that you communicate any problem to the driver whilst in resort. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, the BCH/CPT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at, The Confederation of Passenger Transport UK, Fifth Floor South, Chancery House, 53 – 64 Chancery lane, London WC2A 1 QS.

11. OUR COACHES

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert, but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be seated across to the coach and any payment made will be liable to forfeiture. Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers". Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months. We reserve the right to refuse any bookings if the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we do accommodate registered assistance dogs, but not on overseas holidays.

14. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 1 month after your holiday. If you do not hold a full British Passport or you have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of any countries to which you are required to travel. You must confirm the requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 (www.direct.gov.uk)

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Blakes Coaches Ltd reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. SPECIAL REQUESTS

All special needs and requests, if agreed, should be entered on the booking form. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance, or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information you should contact Blakes Coaches Ltd. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised.

16. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers are unable to provide such assistance.

IMPORTANT

You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptable under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for the trip. We have arranged comprehensive travel insurance with ERW which is outlined on page 6. You may cover an alternative insurer but you must advise us. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you are an alternative insurer, the policy number and 24 hour contact number.

19. LUGGAGE

Please restrict your luggage to a suitcase weighing no more than 18kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. DATA PROTECTION ACT

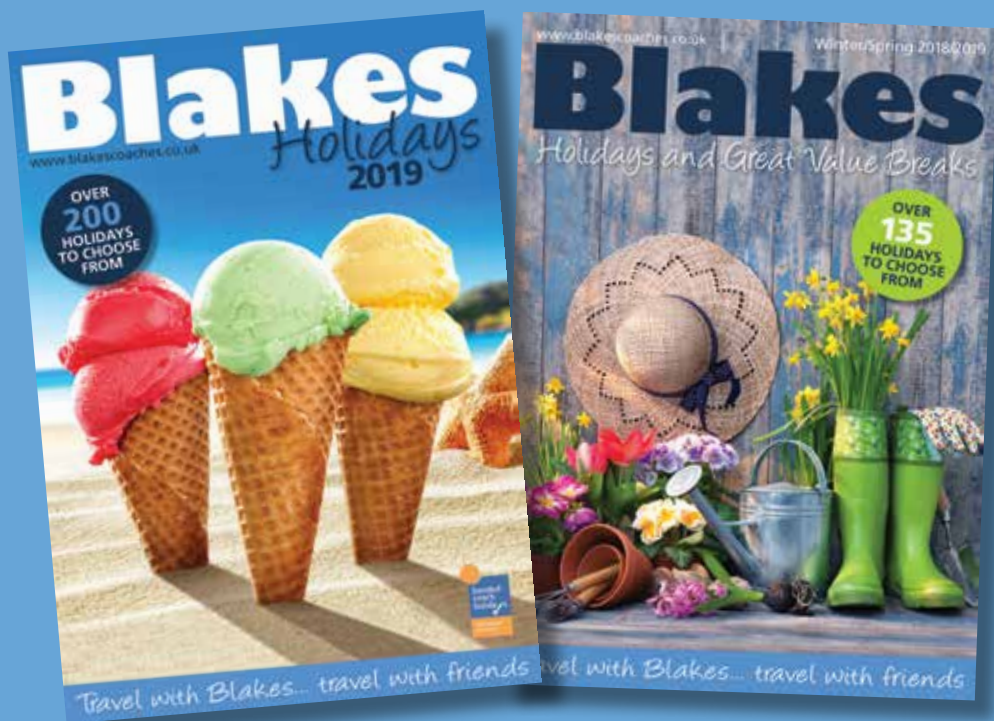
We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. We must pass your information on to the relevant suppliers of your travel arrangements and we take full responsibility for ensuring that proper measures are in place to protect your information. In making this booking, you consent to this information being passed on to the relevant persons or suppliers.

21. EMERGENCY CONTACT

Our emergency contact details are Tel 01398 341160
Email info@blakescoaches.co.uk

PUBLICATION DATE. This Trading Charter was printed in February 2019.

Please phone for a copy of our holiday brochures



Book today – it couldn't be simpler

Just call our friendly staff on

01398 341160

www.blakescoaches.co.uk

Email: info@blakescoaches.co.uk

Blakes Coaches Ltd, East Anstey, Tiverton, Devon EX16 9JJ

