

Blakes

2020 Additional short breaks and holidays



Travel with Blakes... travel with friends

Departure points

DEVON

- BIDEFORD**
Kingsley Statue
- BRAUNTON**
Opposite George Hotel
- TORRINGTON (4 day tours and over)**
Hatchmoor Lane (by school car park)
- BARNSTAPLE**
The Railway Station
- SOUTH MOLTON**
The Square
- KNOWSTONE**
Picnic Area
- TIVERTON**
The Bus Station
- JUNCTION 27 M5**
Shell Garage & Costa Coffee
- SIDFORD**
Drakes Avenue Bus Stop (Formerly Green Close Bus Stop)
- SIDMOUTH**
The Triangle
- NEWTON POPPLEFORD**
St Luke's Church
- BUDLEIGH SALTERTON**
Public Hall
- EXMOUTH**
Opposite Scott Cinema
- EXETER**
Moto Services, Jct 30 M5
- HONITON**
Lace Walk Bus Stop, Outside Boots

- OTTERY ST MARY**
Outside Boots
- AXMINSTER**
The Square
- PAIGNTON**
Garfield Road
- PRESTON**
Bus Shelter
- TORQUAY**
Lymington Road Coach Station
- KINGSKERSWELL**
Jurys Corner Bus Stop
- NEWTON ABBOT**
The Railway Station

SOMERSET

- WELLINGTON**
The High Street Bus Stop
- TAUNTON**
Castle Green & BP Garage, Jct 25 M5
- MINEHEAD**
Outside Bastins, The Parade
- ALCOMBE**
The Bus Shelter, Silvermead
- DUNSTER**
Steep Layby
- CARHAMPTON**
The Bus Stop
- WASHFORD**
Shepherds Corner
- WATCHET**
The Cross

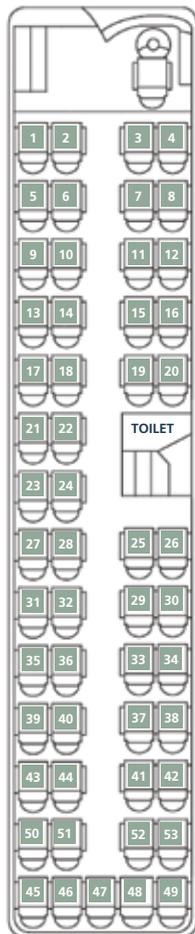
- WILLITON**
Outside Gliddons
- CHARD**
Outside the Guildhall
- ILMINSTER**
Bus Stop outside the Stonemasons
- BRIDGWATER**
Bridgwater Services, Jct 24 M5
- BURNHAM-ON-SEA**
Ben Travers Way, Tesco (main entrance)
- WESTON-SUPER-MARE**
Bus Stop behind Parish Pump Pub
- BRISTOL** Gordano Services Jct 19 M5 (Northbound tours only)

Departure points below are for tours of 4 days or more

DEVON

- PLYMOUTH**
Coach Bay, Derrys Cross Roundabout
- PLYMPTON**
Ridgway Bus Stop, near Co-Op
- IVYBRIDGE**
Bus Stop beside Town Hall & BP Garage
- TOTNES**
Bus Lay by Opposite Royal Seven Stars Hotel

COACH SEATING PLAN



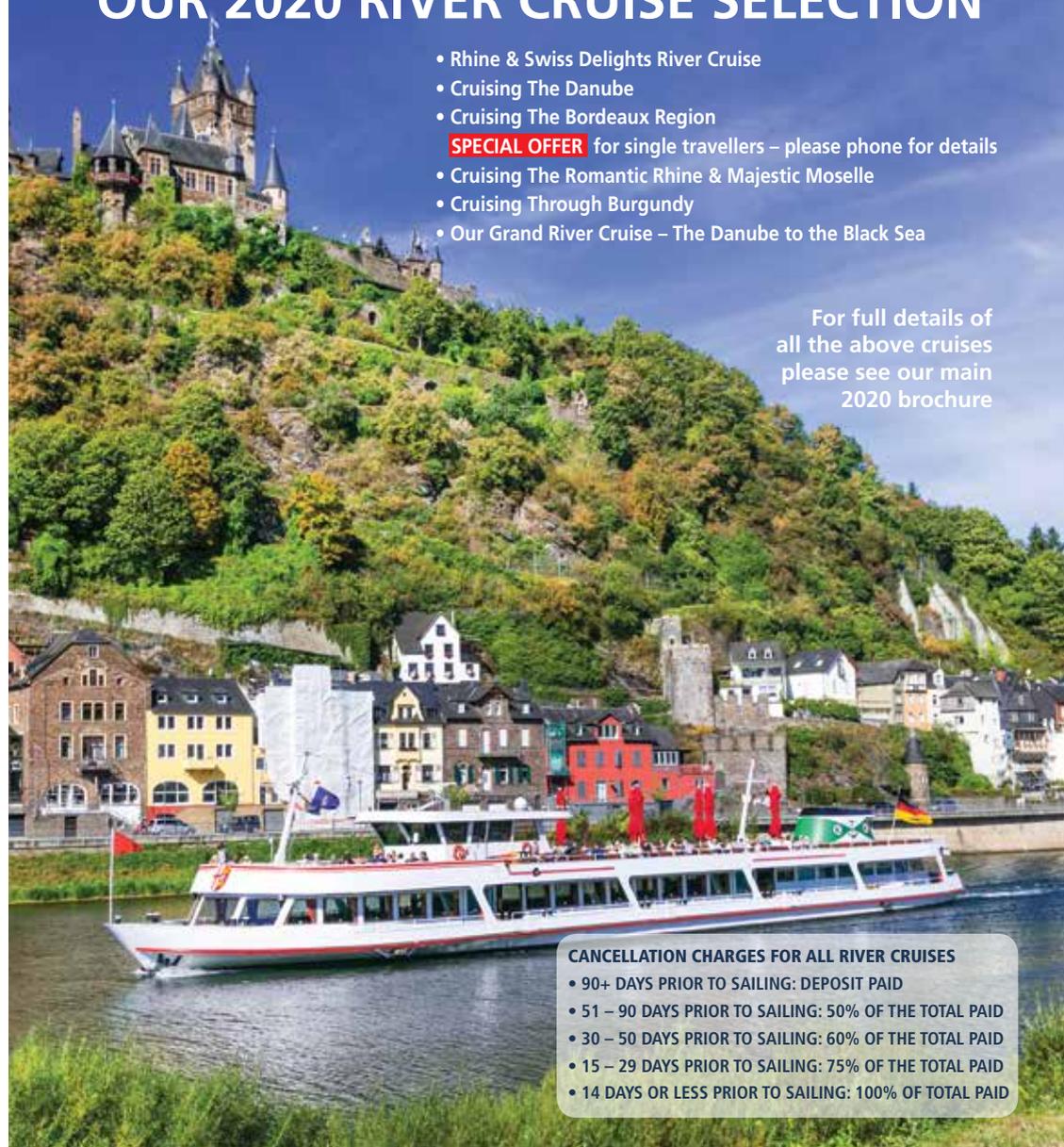
FEEDER SERVICE

Feeder services are operated for clients electing to join their holiday at some of the departure points listed above. Clients should note that they may be picked up by coach, minibus or taxi and conveyed to join the main tour coach. On return, clients will only be set down at the point they elected as their departure point.

OUR 2020 RIVER CRUISE SELECTION

- Rhine & Swiss Delights River Cruise
- Cruising The Danube
- Cruising The Bordeaux Region
- **SPECIAL OFFER** for single travellers – please phone for details
- Cruising The Romantic Rhine & Majestic Moselle
- Cruising Through Burgundy
- Our Grand River Cruise – The Danube to the Black Sea

For full details of all the above cruises please see our main 2020 brochure



CANCELLATION CHARGES FOR ALL RIVER CRUISES

- 90+ DAYS PRIOR TO SAILING: DEPOSIT PAID
- 51 – 90 DAYS PRIOR TO SAILING: 50% OF THE TOTAL PAID
- 30 – 50 DAYS PRIOR TO SAILING: 60% OF THE TOTAL PAID
- 15 – 29 DAYS PRIOR TO SAILING: 75% OF THE TOTAL PAID
- 14 DAYS OR LESS PRIOR TO SAILING: 100% OF TOTAL PAID

BOOKING DIRECT



ADDRESS: Blakes Coaches Ltd, East Anstey, Tiverton, Devon EX16 9JJ

OFFICE HOURS: Monday-Friday 8.30am – 5.30pm
Saturday 8.30am – 12.00pm

Tel: 01398 341160

- FULL PAYMENT WILL BE REQUIRED ON ALL RIVER CRUISES 90 DAYS PRIOR TO DEPARTURE DATE
- PASSPORTS ARE REQUIRED (WITH A MINIMUM VALIDITY OF 6 MONTHS)
- AN OVERNIGHT BAG WILL BE REQUIRED ON ANY OVERNIGHT STAYS AT HOTELS
- TRAVEL INSURANCE IS ESSENTIAL FOR ALL EUROPEAN TRAVEL

Sunday 6th – Tuesday 8th September



THE FAMOUS & THE FALLEN

A new tour to discover the fascinating history of the RAF at the Hendon museum, learn about the bravery of the pilots and operation crew of the Battle of Britain at Bentley Priory Museum, together with an unusual, but illuminating guided tour of Highgate Cemetery with its catacombs, historic monuments and tombstones of the rich and famous!

YOUR HOTEL **Mercure Hotel, London Watford**

A 4* modern hotel with en-suite bedrooms, TV, hairdryer, and tea & coffee making facilities. There is a lift, the restaurant serves a traditional menu and leisure facilities include an indoor pool.

ITINERARY

SUNDAY We make our way to Oxford, where you might like to enjoy a sightseeing bus tour around the city, browse the shops and have lunch. We continue to our hotel for dinner.

MONDAY This morning we visit Highgate Cemetery, with some of the most exquisite funerary monuments & memorials in the country for a guided tour of the West Wing along a steep wooded hill with ivy-clad monuments to visit the chapel, colonnade, Egyptian Avenue, Circle of Lebanon & the catacombs. With time to explore the East Wing where Karl Marx & George Eliot

are buried, we continue to Grims Dyke Hotel for lunch. This afternoon a guided tour of Bentley Priory Museum, headquarters of Fighter Command in 1940, will uncover the stories of the Battle of Britain.

TUESDAY We travel to the RAF Museum at Hendon, Britain's only national museum dedicated to telling the story of the RAF and its people. Discover 100 years of RAF history, future contribution and technological advancements, with Historic Hangars, Bomber Command Hall and exhibitions. We complete our journey home, arriving early evening.

PRICE INCLUDES:

- 2 Nights Dinner, Bed & Breakfast
- Guided tour of Highgate Cemetery (West Wing)
- Lunch at Grims Dyke Hotel
- Entrance & guided tour at Bentley Priory Museum
- Entrance to Royal Air Force Museum London, Hendon (free entry)
- All coach travel

SUPPLEMENTS:
 Single supplement £45.00
 Travel insurance £16.00

TOUR PRICE

£235

3 DAYS

Wednesday 9th – Thursday 10th September



SEVERN VALLEY RAILWAY & ASTON HALL

Join us for a short break as we take a steam train journey along the beautiful Severn Valley and enjoy a guided tour at one of England's last great 17th century stately homes to be built in all its Jacobean splendour!

YOUR HOTEL **Ramada Birmingham Solihull Hotel, Solihull**

A modern 3* hotel. All rooms are en-suite bedrooms with TV, hairdryer, and tea & coffee facilities. There is a lift, the restaurant offers delicious traditional evening menu and a hearty breakfast.

ITINERARY

WEDNESDAY We make our way north, to Bridgnorth for lunch. The town has an upper and lower section, connected by the steepest inland funicular railway in Britain. Once a thriving port on the lower town, the upper town is home to a castle and fine town mansions. After lunch we board the Severn Valley Railway for a picturesque steam train ride through 16 miles of countryside, arriving at Kidderminster, and on to our hotel, with time to settle in before dinner.

THURSDAY After breakfast, we travel to Aston Hall, one of Britain's last great Jacobean style stately homes, built between 1618 – 1635, with tea & biscuits served upon arrival, followed by a 2 hour fascinating guided tour of the Hall. Learn about the Hall's royal visitors, its involvement during the English Civil War and the creation of Lady Holte's walled garden. With time to enjoy the lunch and wander through the delightful grounds, we complete our homeward journey, arriving early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Steam Train journey on Severn Valley Railway
- Guided tour of Aston Hall
- Tea & biscuits at Aston Hall
- All coach travel

SUPPLEMENTS:
 Single supplement £25.00
 Travel insurance £14.00

TOUR PRICE

£129

2 DAYS

Friday 25th – Monday 28th September



THE FLYING SCOTSMAN & VINTAGE TRANSPORT WEEKEND

YOUR HOTEL Preston Marriott Hotel, Preston

A 4* Victorian hotel with modern comforts. All rooms are ensuite with TV, and tea & coffee making facilities. There is a lift, the restaurant serves a traditional menu and leisure facilities include a pool.

TOUR PRICE

£295

4 DAYS

ITINERARY

FRIDAY We leave our home area and make our way, with coffee and lunch stops on route, our hotel with time to settle in before dinner.

SATURDAY This morning we make our way to Keighley where we board the Keighley & Worth Valley Railway for a steam train journey to Oxenhope. We continue by coach to the pretty village of Haworth, home to the famous novelist Bronte Sisters. With time to enjoy lunch and explore, we return to our hotel for an early dinner, before travelling to Blackpool, where we board a Heritage Tram for a full tour of Blackpool Illuminations, celebrating the 135th anniversary of Blackpool Tramway.

SUNDAY We travel to Oswaldtwistle Mills for an early lunch, before continuing to the Bury Transport Museum where the industrial heritage of the North West is brought to life with restored vehicles, original artefacts and exhibits. On to East Lancashire Railway's Bury Bolton Street Station for the highlight of our weekend as we step aboard a carriage behind the world-famous Flying Scotsman engine for a ride to Rawtenstall.

MONDAY We begin our homeward journey, stopping for coffee and lunch on route, arriving early evening.

PRICE INCLUDES:

- 3 Nights Dinner, Bed & Breakfast
- Train ticket for the Keighley & Worth Valley Railway
- Blackpool Illumination Tour on Heritage Tram
- Entrance to Bury Transport Museum (free entry)
- Ticket for the Flying Scotsman
- All coach travel

SUPPLEMENTS:

Single supplement £65.00
Travel insurance £19.00

Monday 28th September – Friday 2nd October



BLACKPOOL ILLUMINATIONS & THE LAKE DISTRICT

Blackpool needs very little introduction! The famous Tower, Pleasure Beach, trams shows, sand and shops are amongst some of its popular attractions.

YOUR HOTEL Doric Hotel, Blackpool

A popular 3* hotel on the seafront of Blackpool's North Shore. All en-suite bedrooms have TV, hairdryer, and tea & coffee facilities, with a lift to all floors. Leisure facilities, including an indoor swimming pool, The restaurant serves a delicious menu, and entertainment each evening.

TOUR PRICE

£269

5 DAYS

ITINERARY

MONDAY We leave our home area, stopping for coffee and lunch on route. We arrive at our hotel with time to settle in before dinner, followed by quiz and bingo and in-house cabaret style entertainment this evening.

TUESDAY This morning we travel to Southport, with its bustling town centre, tranquil parklands, promenade and pier. After lunch we return to Blackpool with time to spend at leisure.

WEDNESDAY After a leisurely breakfast, we travel to the beautiful Lake District,

including visits to delightful Windermere and Kendall. Enjoy more light entertainment this evening, after dinner.

THURSDAY We enjoy a day in Blackpool with its many attractions including the Tower complex, Pleasure Beach, Waxworks and piers. After dinner, join us for a full coach tour of the famous Blackpool Illuminations, followed by our last evening of entertainment.

FRIDAY After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Evening tour of Blackpool Illuminations
- Entertainment each evening
- All coach travel

SUPPLEMENTS:

No single supplement for 1st 5 singles
Subsequent singles £40.00
Travel insurance £21.00

Friday 2nd – Sunday 4th October



DARTMOOR EXPLORER

Join us for an exciting new tour based in Buckfast, to discover some of Dartmoor's most popular locations.

YOUR HOTEL Northgate House Hotel, Buckfast

Nested on the edge of Dartmoor, on the banks of the River Dart. All rooms are en-suite with TV, and tea & coffee making facilities. The restaurant serves a traditional menu & generous breakfast.

TOUR PRICE

£189

3 DAYS

ITINERARY

FRIDAY We make our way to Widecombe-in-the-Moor for lunch and time to explore its beautiful church, affectionately known as the cathedral on the moor! We continue to Buckfast Abbey, the only English medieval monastery to have been restored and returned to its original monastic use. With time to explore the abbey, gardens, shops and perhaps enjoy afternoon tea in the abbey restaurant, we settle into our hotel located in the abbey grounds for dinner.

FRIDAY A morning in Tavistock, an ancient with its indoor Pannier Market, beautiful parish church where remains of Tavistock's Abbey

cloisters can be seen in the churchyard. After lunch, we visit Princetown for a delicious afternoon cream tea.

SUNDAY We begin with a return steam train ride on the nostalgic South Devon Railway, from Buckfast, along the seven mile former Great Western Railway line to Totnes. Then on to Canonteign Falls, England's highest manmade waterfall set in ancient woodland with a magical Victorian Fern Folly. With time to have lunch and walk to marvel at the breath-taking 70m waterfall and secret garden we complete our homeward journey.

PRICE INCLUDES:

- 2 Nights Dinner, Bed & Breakfast
- Entry to Buckfast Abbey (free)
- Afternoon Cream Tea on Dartmoor
- Return steam train journey on South Devon Railway
- Entrance to Canonteign Falls
- All coach travel

SUPPLEMENTS:

Single supplement £40.00
Travel insurance £16.00

Monday 5th – Saturday 10th October



THE ISLES OF SCILLY

The Isles of Scilly sit 28 miles southwest of Lands End and enjoy an exceptionally mild climate. There are a variety of beaches, and many different venues in which to enjoy the local cuisine.

YOUR HOTEL Atlantic Hotel, St Mary's

Located in the heart of St Mary's. All rooms are ensuite, with TV, hairdryer and tea & coffee facilities. The restaurant serves excellent, locally sourced food.

TOUR PRICE

£725

6 DAYS

ITINERARY

MONDAY After an early departure we travel to Penzance, to board the Scillonian ferry for the crossing to St Mary's, On arrival you will be met at the quay, and you and your luggage will be taken to the hotel, An early evening welcome reception is followed by dinner.

TUESDAY – FRIDAY The hotel will organise a programme of events to help you explore all that the Scilly Isles have to offer, including two days of planned itineraries with guided walking tours of St Mary's and Treско, boat trips and

entrance to Treско Abbey Gardens. remember to pack sturdy walking shoes. The other two days are to spend as you please, browsing the small selection of shops and exploring at your leisure... or you may simply choose to relax, enjoy the scenery and beaches and do nothing! A three-course dinner will be served at the hotel each evening.

SATURDAY We leave the Scilly Isles, for the return ferry crossing to Penzance, where a Blakes coach and driver will be waiting to return you to your home area.

PRICE INCLUDES:

- 5 Nights Dinner, Bed & Breakfast
- Return ferry ticket from Penzance
- Hotel transfers at St Mary's
- Welcome drink reception
- Guided walking tours of St Mary's and Treско
- Entrance to Treско Abbey Gardens
- Coach travel to and from Penzance

SUPPLEMENTS:

Single supplement £158.00 (max 1 single)
Sea view supplement £50.00 per person
Travel insurance £23.00

Monday 26th October – Friday 30th October



BLACKPOOL ILLUMINATIONS & THE LAKE DISTRICT

Blackpool needs very little introduction! The famous Tower, Pleasure Beach, trams, shows and shops are amongst some of its popular attractions.

YOUR HOTEL Prince of Wales Hotel, Southport

An elegant 3* hotel in the centre of Southport, where all rooms are en-suite with TV, hairdryer, Wi-Fi access and tea & coffee making facilities. The restaurant serves traditional food, there is a lift to all floors and entertainment is provided on some evenings.

TOUR PRICE

£199

5 DAYS

ITINERARY

MONDAY We leave our home area, stopping for coffee and lunch on route, to our hotel with time to settle in before dinner.

TUESDAY You have the whole day free to spend in Southport, with its vibrant town centre, colourful shops and cafes, an elegant seaside promenade and Victorian pier.

WEDNESDAY This morning we make our way to Blackpool with its many attractions including the Tower complex with its world-famous ballroom where organists

entertain throughout the day, plus the Pleasure Beach, Waxworks and piers. After an early dinner at a restaurant of your choice, we enjoy a full coach tour of the famous Blackpool Illuminations, before returning to Southport.

THURSDAY Today we travel to the beautiful Lake District, including visits to delightful Windermere and Kendal. Enjoy more light entertainment this evening, after dinner.

FRIDAY After breakfast we begin our journey home, with stops for coffee and lunch, arriving back in the West Country early evening.

PRICE INCLUDES:

- 3 Nights Dinner, Bed & Breakfast
- 1 Night Bed & Breakfast
- Evening tour of Blackpool Illuminations
- All coach travel

SUPPLEMENTS:

No single supplement for 1st 3 singles
 Subsequent singles £60.00
 Travel insurance £21.00

Monday 26th October – Friday 30th October



YORK, WHITBY & SCARBOROUGH

Join us for a delightful tour of Yorkshire's iconic city and popular coastal resorts.

YOUR HOTEL Cumberland Hotel, Scarborough

A traditional 3* hotel very well situated on the South Cliff, close to the beach and town centre. All en-suite rooms have TV, hairdryer and tea & coffee facilities. A lift Serves most floors. A lounge bar offers a cosy area to relax.

TOUR PRICE

£229

5 DAYS

ITINERARY

MONDAY We leave our home area, stopping for coffee and lunch on route. We arrive at our hotel with time to settle in before dinner.

TUESDAY Today we enjoy a full day in the city of York, known for its quaint cobbled streets, iconic Minster, the Chocolate Story, The Jorvik Viking Centre, the historic Shambles, and Railway Museum... so much to do!

WEDNESDAY Today we travel across the North York Moors with the option to take a train ride on the North

Yorkshire Moors Railway, for a scenic journey to Grosmont. We all continue to Whitby, a picturesque fishing village famous for its fish and chips!

THURSDAY The whole day is free to explore Scarborough, a bustling seaside resort with two bays, castle ruins and promenade perfect for an afternoon stroll.

FRIDAY After breakfast, we begin our journey home, with comfort and lunch stops on route, arriving in the West Country early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- All coach travel

SUPPLEMENTS:

Single supplement £28.00
 Ticket for North Yorkshire Moors Railway £12.00
 Travel insurance £21.00

Monday 2nd – Friday 6th November



KENT COAST & BRUGES

Kent's coast is famous for its spectacular white cliffs, golden beaches, famous seaside resorts and historic towns. Bruges is a wonderfully picturesque town in Belgium with cobbled streets, delightful buildings and majestic squares.

YOUR HOTEL **Grand Burstin Hotel, Folkestone**

Overlooking Folkestone harbour stands one of the UK's great entertainment hotels. All rooms are en-suite, with TV and tea & coffee making facilities. The leisure Club with pool is available at a nominal charge. Each evening the hotel's resident team put on the glitz and glamour for a different cabaret spectacular.

TOUR PRICE

£185

5 DAYS

ITINERARY

MONDAY We make our way to Folkestone, with stops for coffee and lunch to our hotel for dinner and entertainment.

TUESDAY Today we travel to Canterbury, with its stunning cathedral, Canterbury Tales and shops. After lunch we continue to Samphire Hoe, a nature reserve created from the earth moved by the Eurotunnel project, and to the Battle of Britain Memorial, recognition to the heroes of the World War II battle of the skies.

WEDNESDAY A full day excursion to Bruges, via Eurotunnel. A very picturesque town, often referred to as the "Venice of the North, with

cobbled streets, brightly coloured buildings and beautiful water canals. There are many gift shops selling lace & chocolates.

THURSDAY This morning we travel to Rochester, Charles Dickens' childhood home, with its stunning cathedral, England's second oldest and Rochester Castle, with splendid views from the top. We later make our way on a scenic coach tour of Kent's coast returning to Folkestone via Margate.

FRIDAY We leave our hotel and stopping for coffee and lunch en route, reach the West Country early evening.

PRICE INCLUDES:

- 4 Nights Dinner, Bed & Breakfast
- Day trip to Bruges via Eurotunnel
- Entertainment each evening
- All coach travel

SUPPLEMENTS:

No single supplement for 1st 3 singles
Subsequent single supplement £60.00
Travel insurance £21.00

Saturday 7th – Sunday 8th November



HARRY POTTER STUDIO TOUR

A must-do tour for any Harry Potter fan! Go behind the scenes as you walk through Hogwarts' magical doors and experience the treasure trove of iconic props, costumes and film sets which were saved by the film crew at the end of filming.

YOUR HOTEL **Crowne Plaza Hotel, London Heathrow**

A modern 4* hotel, All en-suite rooms have TV, and tea & coffee facilities. The restaurant serves a delicious evening meal and generous breakfast and there is a lift to all floors.

TOUR PRICE

£159

2 DAYS

ITINERARY

SATURDAY We leave the West Country and make our way, with comfort stops on route, to the Warner Bros Studio Tour to experience "The Making of Harry Potter". On arrival you will watch a short video presentation before exploring the Great Hall, Gryffindor Common Room and the famous 9 ¾ Platform to name but a few of the many iconic scenes. Discover how the production team created special effects, make-up artists tricks, costume department challenges and have your photograph taken riding

a broomstick! There is an on-site café and well-stocked gift shop. We re-join the coach and make our way to our overnight hotel, with time to settle in before our evening meal.

SUNDAY After breakfast we make our way into central London where you will have plenty of time to shop or sightsee in the Capital. We leave late afternoon and make our way back to the West Country, with a comfort stop on route, arriving mid-evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Entrance to Warner Bros Studio Tour "The Making of Harry Potter"
- All coach travel

SUPPLEMENTS:

Single supplement £32.00
Travel insurance £14.00

Tuesday 10th – Wednesday 11th November



SILVERSTONE EXPERIENCE & MINI COOPER FACTORY

A brand new tour, taking in perhaps the most iconic of British cars, – the Mini Cooper – with a fascinating guided tour of the Mini Cooper factory plant at Oxford. Plus, an amazing day at the Silverstone Circuit’s newest attraction – the Silverstone Experience to uncover the history, motorsport legends and the awe-inspiring cars!

YOUR HOTEL Oxford Witney Hotel, Witney

A stylish 4* hotel. Each of the comfortable en-suite bedrooms have TV, Wi-Fi and tea & coffee facilities. There is a lift at the hotel. The restaurant offers delicious evening menu and a generous breakfast. Leisure facilities include an indoor pool, steam room and sauna.

ITINERARY

TUESDAY We make our way to the Silverstone Experience and begin with a thrilling video show, before walking through the virtual reality grid and into the Hangar to start the visit. Learn about the history of Silverstone, the origins of the farm estate and village and WWII airfield and Bomber Command Centre. Discover the history of motorsports, the circuit and the futuristic technology used to create racing cars. Learn about race days, behind the scenes and motorsport commentary, race suits & helmets including Lewis Hamilton’s and experience the

ultimate lap sat in the special effects cinema with all star commentary! We later continue to our hotel for dinner.

WEDNESDAY After breakfast we travel to the centre of Oxford with time to explore this historic University City and enjoy lunch. We continue to the Mini Cooper Factory for a fascinating 2 hour guided tour of the production plant to experience the assembly lines where this iconic British car shell is formed, painted and finished. We return to the West Country early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Entrance to The Silverstone Experience
- 2 hour Guided Factory Tour of Mini Cooper Plant, Oxford
- All coach travel

SUPPLEMENTS:
Single supplement £40.00
Travel insurance £14.00

TOUR PRICE

£159

2 DAYS

Saturday 21st – Sunday 22nd November



“CLASSICAL SPECTACULAR” CONCERT AT THE ROYAL ALBERT HALL

The Royal Albert Hall hosts one of Britain’s favourite classical musical shows featuring many of the popular classics in harmony with state of the art electrifying laser displays and a thundering finale for an event that never fails to thrill and entertain!

YOUR HOTEL Copthorne Tara Hotel, London Kensington

A modern 4* hotel, with stylish comfort. All en-suite rooms are equipped with TV, Wi-Fi access and tea & coffee making facilities. There is lift serving all floors. Leisure facilities include fitness suite.

ITINERARY

SATURDAY We leave the West Country and travel to London, with time to explore Kensington and choose a restaurant for your choice of an early evening meal, before making our way to the iconic Royal Albert Hall for the evening performance of the “Classical Spectacular” concert. The Royal Philharmonic Orchestra together with choirs, military bands and dancers perform to a repertoire of popular classical music and a spectacular

coloured laser display to dazzle and entertain you through the evening. We later re-join the coach and make the very short journey back to our overnight hotel.

SUNDAY After a leisurely breakfast, you have the day free to spend in London to visit some of the famous landmarks or browse the shops, from our central London based-hotel. We leave late afternoon and make our way back to the West Country, with a comfort stop on route, arriving mid-evening.

PRICE INCLUDES:

- 1 Night Bed & Breakfast
- Ticket for “Classical Spectacular” at the Royal Albert Hall
- All coach travel

SUPPLEMENTS:
Single supplement £65.00
Travel insurance £14.00

TOUR PRICE

£215

2 DAYS

Thursday 26th – Friday 27th November



ROYAL MARINES BAND CHRISTMAS SPECTACULAR CONCERT, BOURNEMOUTH PAVILION THEATRE

Join us for a military musical spectacular with festive music, military marches, big band hits and popular show stopping themes, featuring the world renown Corps of Drums.

YOUR HOTEL Oceana Group Hotel Group, Bournemouth
Our minimum 3* hotel will be located in Bournemouth. Each en-suite bedroom is well furnished with TV and tea & coffee making facilities. The restaurant serves a delicious evening menu and hearty breakfast.

ITINERARY

THURSDAY We leave our home area, and make our way to Dorchester for lunch, before continuing to our hotel, with time to settle in and enjoy an early dinner. We later make the short journey to Bournemouth Pavilion Theatre for a spectacular evening concert with festive themed music performed by the world-famous Royal Marines Band. Together with military

marches, solo performers and big band Christmas hits, the evening is guaranteed to get your feet and toes tapping!

FRIDAY After breakfast we travel to Poole, with time to browse the indoor shopping centre and enjoy a warming lunch. We continue our journey back to the West Country, arriving early evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Ticket for Royal Marine Band Christmas Spectacular Concert
- All coach travel

SUPPLEMENTS:

No single supplement (Max 5)
Travel insurance £14.00

TOUR PRICE

£109

2 DAYS

Wednesday 9th – Friday 11th December



WARNER BREAK...STUDLEY CASTLE HOTEL

Studley Castle Hotel is Warners' newest property, located within a beautiful castle boasting modern facilities, in rural Warwickshire.

YOUR HOTEL Studley Castle Hotel, Warwickshire

A beautiful country castle hotel. All rooms are ensuite with TV, hairdryer and tea & coffee making facilities. The restaurant serves a delicious evening menu, there is a lift, leisure facilities include an in-house cinema, an indoor pool, sauna & steam room and there is entertainment each evening.

ITINERARY

WEDNESDAY We make our way to Warwick with time to enjoy lunch and explore this historic town. We continue the short journey to our hotel, with time to settle in before dinner, followed by this evening's top-class entertainment.

THURSDAY A morning free to explore the hotel's facilities such as the spa and swimming pool, try your hand at archery, take a stroll in the grounds, a relaxing yoga class, or just find a quiet corner to snuggle down and relax with a good

book! An afternoon excursion to nearby Worcester where you may like to visit the beautiful cathedral or the fascinating Royal Worcester porcelain museum.

FRIDAY After breakfast, we sadly leave our hotel and make our way to Stratford Upon Avon, birthplace of William Shakespeare. The Victorian Christmas market has over 150 stalls offering festive treats, gifts and homemade crafts. With time for lunch, we complete our journey home, arriving early evening.

PRICE INCLUDES:

- 2 Nights Dinner, Bed & Breakfast
- All coach travel

SUPPLEMENTS:

No single supplement (Max 4)
Travel insurance £16.00

TOUR PRICE

£265

3 DAYS

Thursday 10th – Friday 11th December



CHRISTMAS CELEBRATIONS AT THE ROYAL ALBERT HALL

Join us for a tour to experience the sensational yuletide show at the Royal Albert Hall, conducted by John Rutter, in a wonderful Christmas Celebration with favourite sing-a-long carols performed by the world famous Royal Philharmonic Orchestra and singers.

YOUR HOTEL Holiday Inn London, Kensington Hight Street, Kensington
A stylish 4* hotel. All rooms are ensuite with TV, hairdryer, and tea & coffee facilities. The restaurant offers a delicious breakfast, there is a lift to all floors, and leisure facilities include an indoor pool.

TOUR PRICE

£199

2 DAYS

ITINERARY

THURSDAY We leave the West Country and make our way, with a comfort stop on route, to London and our hotel. With time to freshen up and enjoy an early dinner at a restaurant of your own choice in Kensington, we make the short journey by coach to the Royal Albert Hall for this evening's performance of John Rutter's "Christmas Celebrations" performed by the superb Royal Philharmonic Orchestra and choirs with an array of classic favourite sing-a-long

carols and yuletide favourites.

FRIDAY After a leisurely breakfast, you are free to spend the day in London, either enjoying a spot of last-minute Christmas shopping, or visiting some of the capital's iconic landmarks and attractions, from our central London hotel location. We depart London mid-afternoon and make our homeward journey, with comfort stop, arriving back in the West Country early-mid evening.

PRICE INCLUDES:

- 1 Night Bed & Breakfast
- Ticket for "Christmas Celebrations" at the Royal Albert Hall
- All coach travel

SUPPLEMENTS:

Single supplement £70.00
Travel insurance £14.00

Saturday 19th – Sunday 20th December



LAND AHOY!...NEW SHIP

A fantastic opportunity to step aboard the newest ship of the Cruise & Maritime fleet - the "Columbus". Without setting sail, we experience an evening of delicious cuisine, stylish cabaret entertainment and overnight stay on board.

YOUR HOTEL Columbus Cruise Ship, London Tilbury Docklands

A beautifully stylish modern cruise ship with wide corridors, elegant stairways and expansive deck areas, and well-appointed lounges. The stylish dining room serves delicious cuisine and tiered show lounge offers excellent viewing opportunities. The modern en-suite cabins are well equipped with TV, hairdryer and safe.

TOUR PRICE

£175

2 DAYS

ITINERARY

SATURDAY We leave the West Country and travel towards London, for a late-afternoon embarkation on the flagship Columbus. This evening we are served in style, a delicious five course evening meal complete with wine, followed by an evening of stylish cabaret entertainment, before retiring to a comfortable on-board cabin for a relaxing night's sleep.

SUNDAY We wake to a sumptuous breakfast served in one of the main dining rooms, before an early disembarkation when we travel into central London for last-minute Christmas shopping. Or sightseeing. We leave London mid-afternoon, to make the journey home to the West Country.

PRICE INCLUDES:

- 1 Night 5-course Dinner, Bed & Buffet Breakfast (onboard)
- Evening cabaret entertainment
- All coach travel

SUPPLEMENTS:

Single supplement £30.00
"Ocean View" Outside Cabin £20.00 per person
Travel insurance £14.00

Saturday 19th – Sunday 20th December



BLenheim PALACE CHRISTMAS LIGHTS

Join us as we visit Blenheim Palace for a very special event, with the Palace beautifully decorated for Christmas with a fairytale theme. The Great Hall is adorned with grand Christmas trees bedecked with candles, baubles and lanterns in traditional colours. The grand dining table is set for a Christmas feast, and the fireplaces in the state rooms and the library offer a glowing welcome. The formal gardens will be lit up for a festive after-dark colourful illuminated spectacular light trail.

YOUR HOTEL **Jurys Inn Hotel, Swindon**

A delightful 3* hotel. Each of the comfortable en-suite bedrooms have TV, Wi-Fi and tea & coffee facilities. There is a lift and the restaurant offers delicious traditional evening menu and a hearty breakfast.

ITINERARY

SATURDAY We make our way to Oxford for the Christmas market with wooden chalet stalls selling all sorts of festive gifts, seasonal food and drink. There are also many high street shops and cafés. We later continue to our hotel with time to relax before dinner,

SUNDAY We travel to Bourton on the Water to browse the shops and enjoy lunch. We continue to Blenheim Palace, magically transformed into a fairytale-themed setting

with beautifully decorated fireplaces festooned with winter greenery and exquisite state rooms twinkling under a star of fairy lights, and elegant Christmas trees around every corner. As the night draws in, enjoy a stroll through the formal gardens, spectacularly illuminated in an array of colourful lights, carpets of dancing flames and glittering woodlands in vibrant Christmas colours stretching into the night sky. We complete our homeward journey, arriving mid evening.

PRICE INCLUDES:

- 1 Night Dinner, Bed & Breakfast
- Entrance to Blenheim Palace decorated for Christmas & the Christmas Light Trail
- All coach travel

SUPPLEMENTS:
Single supplement £20.00
Travel insurance £14.00

TOUR PRICE

£129

2 DAYS

HOLIDAY TRAVEL INSURANCE

A client holiday travel insurance scheme is available for all passengers travelling on our holidays which is arranged by Wrightsure Services (Hampshire) Limited and underwritten by ETI – International Travel Protection (ERV), the UK branch of Europäische Reiseversicherung AG, who are authorised by the Bundesanstalt für Finanzdienstleistungsaufsicht (BAFIN – www.bafin.de) and approved by the Financial Conduct Authority (FCA – www.fca.org.uk) to undertake insurance business in the UK. Wrightsure Services (Hampshire) Ltd which is authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts.

You can check these details online using the Financial Services Register (accessible from https://register.fca.org.uk) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 1116768. Should you wish to take out this travel insurance please include the appropriate premium when booking your holiday.

DEMANDS AND NEEDS

This insurance policy will suit the demands and needs of an individual or group (where applicable) who have no excluded medical condition(s), are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen circumstances/events detailed in the cover section below. Subject to the terms, conditions and maximum specified sums insured.

IMPORTANT

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information. We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Mayday Assistance Limited. The following is a brief summary of the

SUMMARY OF COVER

PLEASE SEE THE POLICY WORDING FOR FULL DETAILS OF THE COVER, LIMITATIONS AND EXCESSES, A SPECIMEN COPY OF WHICH IS AVAILABLE UPON REQUEST.

Cover	Sum Insured	Excess	
Cancellation	Up to £1,500		Holidays 3 days duration or less. Nil excess. Holidays 4 days duration and over £50/£15 in respect of Loss of Deposit claims
Personal Accident	Up to £15,000 Death and corresponding benefits £15,000. Death Benefit limited to £7,500 persons aged 66 and over at time of travel		No Excess
Medical Expenses including repatriation (only applicable to travel outside of the UK)	Up to £2,000,000		£35
US Additional Travelling Expenses	Up to £1,500		£35
Medical Confinement Benefit	£10 per 24 hours up to £100 UK £15 per 24 hours up to £450 Channel Islands & Europe		No Excess
Curtailment	Up to £1,500		£35
Personal Property Including Money	Up to £1,500 in all. Single Article Limit £200/Valuables £400 Personal Money up to £200 Delayed Baggage (after 12 hours)		Personal Property & Money £35 Delayed Baggage – Excess 12 hours
Loss of Passport	Up to £200		No Excess
Missed Departure	Up to £100 UK £300 Europe		No Excess
Travel Delay	Travel Delay up to £60 Cancellation (holiday abandonment) up to £1,500		Travel Delay Excess = 12 hours Holiday abandonment excess as per cancellation
Personal Liability	Up to £2,000,000		No Excess
Legal Expenses	Up to £25,000		No Excess

cover available. Full details of cover and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance.

HEALTH CONDITIONS

The insurers shall not be liable for claims WHERE AT THE TIME OF TAKING OUT THIS POLICY AND BETWEEN THAT TIME AND YOUR DEPARTURE:

- a) You are aware of any medical condition or set of circumstances that could reasonably be expected to give rise to a claim (for example the state of health of a Close Relative, Business Associate or any person on whom Your travel plans depend).
- b) The Insured Person whose medical condition gives rise to a claim:

 - ii) Is receiving, or on a waiting list for, surgery, in-patient treatment or investigations in a hospital, clinic or nursing home.
 - iii) Is travelling against any health requirements stipulated by the carrier, their handling agents or other public transport provider.
 - iv) Is travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad.

iv) Has been given a terminal prognosis.
Please note: If you are on medication at the time of travel, your medical condition(s) must be stable and well controlled.

If you are travelling outside of the UK You must

notify the Change in Health helpline immediately if a change in health occurs (including any change to medication) between the date this policy is issued and your scheduled date of departure.

Please note this Holiday Travel Insurance Scheme is only available to residents of the United Kingdom.

SIGNIFICANT EXCLUSIONS

RESIDENCY

If you or anyone else named on this policy has not been a resident in the UK for the past 6-months this policy cannot cover you.

In addition to the above the policy also contains the following main exclusions:

- Any costs of repatriation or evacuation as a result of You taking part in any excluded Hazardous Activities and Sports including dangerous expeditions or from an area which is considered by Insurers to be a War Risk or Civil Hazard area.
- Loss of or damage to money and valuables whilst left unattended or in/from luggage in transit.
- Loss of or damage to telecommunications and motor vehicle related equipment and accessories.
- Travel against the advice of the carrier, any other public transport provider, the Foreign Office or the World Health Organisation.
- Any insurance event arising from You being the driver, rider or passenger of a quad bike, all-terrain vehicle or motorcycle when the insured person is not wearing a crash helmet, whether legally required locally or not.

Examples of these and other conditions and exclusions are contained within the policy wording, a specimen copy of which is available upon request. If after purchasing a policy from us should you find it does not meet your requirements you have 14 days from the date of issue or prior to travel, whichever is sooner, to cancel the policy and receive a full refund of your premium.

PROTECTING YOUR INFORMATION

We will only use your personal details in line with our Privacy Notice. This can be found on our website or is available in hard copy format upon request and you should read this carefully and contact us immediately if you have any queries. Your personal information includes all of the details you have given us to process your insurance policy (we will not ask for more information than is necessary). We may share your data with Third Parties for the provision and ongoing performance of your insurance policy. Your data may be transferred outside the UK. All of the personal information you supply to us will be handled strictly in accordance with the applicable Data Protection regulations and legislation.

Blakes Coaches Limited are an Appointed Representative of Wrightsure Services (Hampshire) Limited who are authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from www.fca.org.uk) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 111 6768.

Financial Security The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages; Blakes Coaches Limited will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Blakes Coaches Limited have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Blakes Coaches Limited are members of the Bonded Coach Holiday Group of the Confederation of Passenger Transport UK Ltd. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that the clients' monies are protected by a Bond which may be called upon in the unlikely event of the members' Insolvency. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.bcbh-uk.org or telephone 0207 240 3131 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays. Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at www.registration.gov.uk/ukdsi/2018/9780111168479/contents



Bonded Coach Holiday Group – Trading Charter (And Booking Conditions)

1. FINANCIAL PROTECTION

Your contract is with Blakes Coaches Ltd of East Anstey, Tiverton EX16 9JJ. When you book a holiday with us, which doesn't include a flight, the money you pay us for the booking will be protected by the Bonded Coach Holidays (BCH). This is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the BCH Consumer Guarantee at www.bch-uk.org. There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Blakes Coaches Ltd will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you a confirmation invoice within 14 days. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name.' Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts. Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a £50.00 deposit for each person named on the booking but our commitment is always conditional upon the balance being paid at least 6 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first. Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date. Refunds to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY

Although Blakes Coaches Ltd make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. OUR PRICING POLICY

Blakes Coaches Ltd endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel we must receive written notice within 20 days of the date of not surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as at the publication date of this charter.

5. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 4 weeks before departures. This must be accompanied by a payment of £20.00 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 4 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20.00 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us. **IF YOU NEED TO CANCEL YOUR HOLIDAY**

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure within which written cancellation of package price is received	Amount of cancellation Charge as a % of total package cost
More than 42 days	Deposit only
28 – 42 days	30% of Deposit, if greater
14 – 27 days	45%
7 – 13 days	60%
0-6 days	100%
Departure day or later including voluntary termination during the package	Total package cost

8. ALTERATIONS TO YOUR HOLIDAY BY US

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking, other than force majeure, you may either accept the new arrangements offered by us, accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one, or cancel your holiday with us and receive a full refund of all monies. Either way, we will pay you compensation, using the Compensation table shown.

Period before departure in which significant change is notified to you	Amount per person
More than 42 days	Nil
29 – 42 days	£10.00
15 – 28 days	£15.00
8 – 14 days	£20.00
0-7 days	£25.00

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics; unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 2 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were

unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party).

10. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform, your driver who will endeavour to put things right. Our contact number, for unresolved complaints will be our office number on 01398 341160 (open in office hours). If you remain dissatisfied please follow this up within 14 days of your return home by writing to Blakes Coaches Ltd giving your original booking reference number and all other relevant information. It is therefore a condition of this contract that you communicate any problem to the driver whilst in resort. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, the BCHCT have an Alternative Dispute Resolution scheme details are available from them. Please contact them at, The Confederation of Passenger Transport UK, Fifth Floor South, Chancery House, 53 – 64 Chancery lane, London WC2A 1 QS.

11. OUR COACHES

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert, but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available then you will be refused access to the coach and any payments made will be liable to forfeiture. Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not satisfied of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers" Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months. We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we do accommodate registered assistance dogs, but not on overseas holidays.

14. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS

For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or you have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 (www.direct.gov.uk)

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Blakes Coaches Ltd reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. SPECIAL REQUESTS

All special needs and requests, if agreed, should be entered on the booking form. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance, or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information you should contact Blakes Coaches Ltd. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised.

16. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers are unable to provide such assistance.

IMPORTANT

You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptable under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for the trip. We have arranged comprehensive travel insurance with ERV which is outlined on page 6. You may use an alternative insurer but you must advise us. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24 hour contact number.

19. LUGGAGE

Please restrict your luggage to a suitcase weighing no more than 18kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters. We are only able to take 1 small fold up scooter on a tour.

20. DATA PROTECTION ACT

We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. We must pass your information on to the relevant suppliers of your travel arrangements and we take full responsibility for ensuring that proper measures are in place to protect your information. In making this booking, you consent to this information being passed on to the relevant persons or suppliers.

21. EMERGENCY CONTACT

Our emergency contact details are Tel 01398 341160
Email info@blakescoaches.co.uk

PUBLICATION DATE. This Trading Charter was printed on 8th February 2020.

Please phone for a copy of our holiday brochures



Book today – it couldn't be simpler

Just call our friendly staff on

01398 341160

www.blakescoaches.co.uk

Email: info@blakescoaches.co.uk

Blakes Coaches Ltd, East Anstey, Tiverton, Devon EX16 9JJ

